

UNIVERSITI TEKNOLOGI MARA

**A STUDY ON USER ACCEPTANCE OF PORTAL
PENCEN JPA AS ONE-STOP INFORMATION
CENTER FOR MALAYSIAN SILVER-HEAD
COMMUNITY**

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for the degree of

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Faculty of Computer and Mathematical Sciences

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STUDENT'S DECLARATION

I declare that the work in this report was carried out in accordance with the regulation of Universiti Teknologi MARA. It is original and is the result of my own work, unless otherwise indicated or acknowledge as reference work. This report has not been submitted to any academic institution or non-academic institution for any other degree of qualification.

In the event that my report be found to violate the conditions mentioned above, I voluntarily waive the right of conferment of my degree and agree to be subjected to disciplinary rules and regulations of University Teknologi MARA.

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ABSTRACT

This research attempts to gather information on the user acceptance of an existing Portal Pecen JPA (PPJPA) as one-stop information center for Malaysian silver-head community. This study also discuss on the factor analysis of user acceptance on PPJPA portals. The focus groups of this study are Malaysian silver-head community or in-terms of elderly people aged above 50 years old both male and female. The focus groups have a common knowledge and experience of using computer, without any formal training given. Users with minimum physical abilities (e.g. using eye glasses and hearing aid) are accepted for population in this study. Methodology been used in this study is quantitative survey. This research is to determine respondent demographic which will comprise of range of age, sex, races, profession, education level, computer skill and experience, using eye glasses and using hearing aid. The research will be measuring the acceptance level of the application in PPJPA if the portal able to brought convenience and makes users life easier. This research will also be helping PPJPA owner deliver a better portal to serve user's needs. Conclusion been made that conclude that PPJPA serves its purpose, which is to make users life easier in every way that user look at it.

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TABLE OF CONTENTS

	Page
STUDENT'S DECLARATION	i
ABSTRACT	ii
ACKNOWLEDGEMENT	iii
TABLE OF CONTENTS	iv
LIST OF TABLES	vi
LIST OF FIGURES	ix
CHAPTER ONE: INTRODUCTION	1
1.1 Background of Study	1
1.2 Research Problem	2
1.3 Research Questions	2
1.4 Research Objectives	2
1.5 Scope and Limitation of Research	2
CHAPTER TWO: LITERATURE REVIEW	4
2.1 Introduction	4
2.2 What is Portal Pencen JPA (PPJPA)	3
2.3 What Is User Acceptance	6
2.4 Technology Acceptance Model (TAM)	7
2.4 Summary	11
CHAPTER THREE: RESEARCH METHODOLOGY	12
3.1 Introduction	12
3.2 Research Approach	14
3.3 Research Method	15
3.4 Research Design	16
3.5 Research Model	17