



**A STUDY OF THE RELATIONSHIP BETWEEN COMMITMENT FROM
SUPERVISOR, TRAINING AND EMPLOYEE INVOLVEMENT TOWARDS
INDIVIDUAL QUALITY AWARENESS**

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DECLARATION OF ORIGINAL WORK

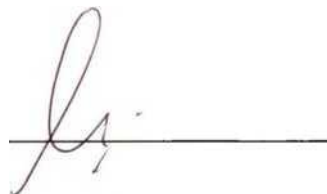


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“DECLARATION OF ORIGINAL WORK”**

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- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledge d.

 Date: 11/7/2017

in

Signature:

ACKNOWLEDGEMENT

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TABLE OF CONTENT

TITLE PAGE	
DECLARATION OF ORIGINAL WORK	IV
LETTER OF SUBMISSION	V
ACKNOWLEDGEMENT TABLE OF CONTENT	IV -VIII
LIST OF TABLE	IX
LIST OF FIGURE	X
ABSTRACT	XI
CHAPTER 1: INTRODUCTION	
1.0 Introduction	1
1.1 Background of the Study	1 -2
1.2 Background of the Company	2- 3
1.3 Problem Statement	3- 4
1.4 Research Objectives	4
1.5 Research Questions	4
1.6 Scope of Study	5
1.7 Significance of Study	5
1.8 Summary	5
CHAPTER 2: LITERATURE REVIEW	
2.0 Introduction	6
2.1 Individual Quality Awareness	6-7
2.2 Commitment From	8- 9
	9- 10

TABLE OF CONTENT

Supervisor

2.3 Training

ABSTRACT

This research aims to investigate the influence of commitment from supervisor, training and employee involvement on individual quality awareness at Chemi-con (Malaysia). This study focuses at Chemi-con (Malaysia) because the researcher finds out that the quality awareness among employees are not impressive. A few independent variables were proposed as referred and analysed from previous literature about employee quality awareness. The independent variables are concerning on supervisors commitment, training and employee involvement were selected in measuring the influences towards individual quality awareness.

These three (3) independent variables were then analysed based on data findings from survey done on 50 respondents. The questionnaires use a five point range Likert scale and the the data were recorded and analysed in the SPSS Software version 20.0. The data finding shows that all the independent variables are has positive relationship with the dependent variable.

Key words: Quality awareness, Commitment from supervisor, Training, and Employee Involvement.