



CASE STUDY: CHOCOKING, FUTIQ SOLUTION SDN BHD PRINCIPLES OF ENTREPRENEURSHIP (ENT530)

FACULTY	: FACULTY OF BUSINESS AND MANAGEMENT
SEMESTER	:4
PROJECT TITLE	: CASE STUDY CHOCO KING
CLASS	: ENT530U

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ACKNOWLEDGEMENT

Alhamdulillah, we would like to thank to Allah as finally we were able to complete this case study successfully with His encouragement and blessing as this case study is a part of our subject for this semester which is the subject of Principle of Entrepreneurship (Ent530).

We also would like to express our gratitude to our lecturer Dr Syukrina Mat Ali for her endless support and guidance. We are very grateful to have her as our lecturer because she never gets tired teach and assists us for this subject which are very challenging as it is not a part of our course, but we are gladly to gain a new and useful knowledge.

In addition, a big thank we want to address to the Founder of Choco King, Mrs Futiq Suminar binti Ishak for her willingness to cooperate with us to complete this case study. We are grateful to interview Mrs Futiq Suminar as she gave us many useful information about her business which is the Choco King that is now known by Malaysian as a dessert business. We are very thankful for her even though she were being interviewed through Google Meet sessions only, but she is willingly to help us for this assignment. Without her cooperation, we might not be able to complete this assignment.

Finally, million thanks to our groupmates for lending each other's hands whenever we need help and assistance. A big thanks we address to the groupmates for always stick together until this case study being completely and successfully finish on time. On the other hand, we also want to thanks to our classmates and everyone who are intentionally or unintentionally help us to finish our case study by giving us information and guide us on how to complete this case study.

EXECUTIVE SUMMARY

Mrs Futiq started this Choco king business in 2020 in Johor. She has entrepreneurial abilities such as optimism, independence, and self-confidence. This Choco King business has been recognized as Futiq Solution Sdn Bhd and has been operating in 2020. She started this business because of she is having a desire in the business. Because now many people are attracted to snacks, so she sells the Choco King. The products sold were made by her and her assistants. The main problems she always faces are costing, marketing, and packaging. Therefore, the solution we propose is to upgrade the packaging from plastic to goodies bags, make more sales and make promotions that attract buyers. Among these solutions, we recommend the best solution to the owner which is to improve to further increase the sales of her business.

1. INTRODUCTION

1.1 Background of The Study

This Entrepreneurship Principles course or ENT530 is a subject that guides students in business. In this course, students are given assignments for case studies related to a Small or Medium Enterprise business or company. In the assignment, students are asked to interview the founder of the business or company to obtain information on the problems faced by the business or company.

After interviewing the founder, students need to list the problems faced by the business. Then, students need to give their opinion on the problem that is being faced and the best solution for the problem that is going through the business or company. In addition, this subject can also help students how to handle a business if they want to open a business one day. In addition, it can also provide many benefits to students because it teaches students to think outside the box to face and solve problems in a business.

In this assignment, my friends and I conducted an online interview with Mrs Futiq, which is the founder of Choco King. She runs a small business with her husband. After the interview, we got a lot of information about her business and about the problems she faced after opening the business.