



THE EFFECTIVENESS OF 5S IN UTUSAN MELAYU (MALAYSIA) BERHAD

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DECLARATION OF ORIGINAL WORK



**BACHELOR OF BUSINESS ADMINISTRATION (HONS)
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Hereby, declare that:

- This work has not previously has been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specially acknowledged.

Signature: _____ Date: _____

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ABSTRACT

5S is a process designed to organize the workplace, keep it clean, and maintain effective and standard conditions. 5S is also known as a set of Standards where the employees need to engage with. There are five main steps in 5S which are Seiri, Seiton, Seiso, Seiketsu and Shitsuke. In Utusan Melayu (Malaysia) Berhad, the implementation of 5S has been done but stills there are problem that had arisen. A research was carried out to find out on "The Effectiveness of 5S in Utusan Melayu (Malaysia) Berhad". There are 50 employees has been selected for this study. The employees came from different position in the organization. Data and information that has been gathered were analyzed using SPSS. The results stated that, all the hypotheses in this study have moderate relationship. Thus, the researcher has accepted the hypothesis.