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A STUDY ON FACILITIES MANAGEMENT  
IN DAIRY FARM BUILDING

This academic project is submitted in partial fulfillment of the  
requirement for the Bachelor Of Building Surveying (Hons.)

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## ABSTRACT

Dairy farm management is a profession that had been long existed for managing the whole operation of dairy farm. The main purpose of dairy farm management is to ensure that the customers of dairy farm can enjoy their stay in the farm with maximum comfort. To achieve that, the management of farm not only has to provide the best services, but also has to manage the facilities of farm in the best condition so that the customers can enjoy using it. Because of that, facilities management is expected can be applied in dairy farm management for managing the facilities. However, the management's perspective and understanding had been the important factor for determining the applicable of facilities management. So, to prove the applicable of facilities management, this research had been carried out to identify the perspectives of the management of farm about facilities management. The perspectives of the management of farm had been chosen as the key to identify the applicable of facilities management because it can be used to determine whether the concept of facilities management can be accepted by the management of farm or not. Due to that, a suggestion for the application of facilities management in dairy farm management was also been made in this research.

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## CHAPTER 1

### INTRODUCTION

This chapter will provide the information about the background of study, research problem, objectives and scope of this study. Other than that, it will also describe about the methodology used in this research.

#### 1.0 Introduction

Facilities management is an integrated approach to operating, maintaining, improving and adapting the buildings and infrastructure of an organization in order to create an environment that strongly supports the primary objectives of that organization. Facilities management covers health and safety and contract management, in addition to building and engineering services maintenance, domestic services (such as cleaning and security) and utilities supplies. The proper application of facilities management techniques will enable organizations to provide the right environment for conducting their core business on a cost-effective and value for money basis. If buildings and other facilities are not managed, they can begin to impact upon an organization's performance. Conversely, buildings and facilities have the potential to enhance