

## PRECEDENCE OF IMPULSIVE BUYING DECISION AMONG 99SPEEDMART BUKIT KAPAR CUSTOMERS

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#### **DECLARATION OF ORIGINAL WORK**



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- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

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### **TABLE OF CONTENT**

ACKNO	OWLE	DGEMENTS	iv	
LIST O	F TAI	3LE	vii	
LIST O	F FIG	URE	ix	
ABSTR	ACT		x	
СНАРТ	ER 1	INTRODUCTION	1	
1.0	Intr	oduction	1	
1.1	Ba	ckground Of Study	1	
1.	1.1	Background of Company	3	
1.2	Pro	blem Statement	5	
1.3	Ob	ective Of Study	8	
1.4	Re	search Question	8	
1.5	Sig	nificance Of The Study	8	
1.6	Sco	ppe Of Study	9	
1.7	De	inition of Term	g	
1.8	Su	mmary Of Chapter	10	
СНАРТ	ER 2	LITERATURE REVIEW	11	
2.0	Intr	oduction	11	
2.1	Co	nsumer Buying Decision	11	
2.2	Va	Variable Review		
2.3	Va	iable Selection	19	
2.3	3.1	Impulsive Buying	19	
2.3	3.2	Sales Promotion	20	
2.3.3		Packaging	20	
2.3	3.4	In-Store Display	21	
2.4	The	eoretical Framework	21	
2.5	Ну	oothesis Development	22	
2.	5.1	Hypothesis 1	23	
2.5.2		Hypothesis 2	23	
2.5.3		Hypothesis 3	23	
2.6		mmary of Chapter		
СНАРТ	ER 3	RESEARCH METHODOLOGY	25	
3.0	Intr	oduction	25	

#### **ABSTRACT**

Retailers nowadays are desperately to differentiate their offerings from others' competitor as well as to enhance the desirability of products in order to catch and attract more attention among prospective customers. The purpose of this research is to identify the precedence of impulse buying decision among 99SpeedMart Bukit Kapar customers, this research will conducted at 99SpeedMart Bukit Kapar, Selangor Darul Ehsan. The result of the present study will proves that there is a relationship and significant between impulse buying decision among 99SpeedMart Bukit Kapar customers and other three precedences factor of impulse buying decision which are promotion, packaging and in-store display. This study provides information as to promotion, packaging and in-store display should be considered an precedences element that stimulate and influence customer impulse buying decision and as support to increase the sales of volume at the 99SpeedMart Bukit Kapar outlet.