

THE RELATIONSHIP BETWEEN WORKING ENVIRONMENT AND
OFFICE EMPLOYEE'S PRODUCTIVITY AT PERKESO KUCHING,
SARAWAK

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“DECLARATION OF ORIGINAL WORK”

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- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
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ABSTRACT

Work environment plays an important role in an organization. Most of the problems faced by employees are related to working environment. Working environment and office design fulfills the employees' needs and helps to boost their productivity. The main objective of this study was to identify the relationship between working environment and employee's productivity. It was also to determine the most significant element of working environment that existed in the PERKESO. For this purpose, the researcher selected PERKESO, Kuching. For this research study, a questionnaire was distributed to get the feedback from the respondents. Twenty eight questionnaire was developed which contained 6 section (Demographic, Furniture, Noise, Temperature, Lighting, Productivity and Suggestion). Questionnaires that researcher had distributed are 125 in total, and manages to collected around 119 (96%) from respondents. Results of correlation from this study shows temperature have strongest correlations ($r= 0.829^{**}$) than noise ($r=0.755^{*}$), productivity ($r=0.373^{**}$) and lighting ($r=0.356^{**}$). The findings also revealed that furniture, noise, temperature, and lighting in the workplace were helpful in developing a working environment that had positive impact on employee's level of productivity in the organizations

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CHAPTER 1

INTRODUCTION

Nowadays, working environment plays an important role towards employee's productivity. Every organization should have a good environment to make an employee have a good productivity. A good office environment will allow employees to perform their work optimally under comfortable conditions. Working environment can be described in terms of physical and behavioral components. These components can further be divided in the form of different independent variables. This study have been conducted to determine the relationship between working environment and employee's productivity at PERKESO Sarawak.

Background of the Study

The significance relationship between working environment and employee's productivity is addressed in this study. Office employees in every organization are well aware of the importance of this relationship. This is because office employees tend to spend most of their time in their offices rather than other places. In the workplace, we can assume that employees who are more satisfied with their workplace environment such lighting, temperature, furniture and noise are more likely to produce better output (Kamarulzaman, 2011). Even though leadership and motivational factors might relate to their employee performance, other elements of working environment might also relate to their performance. Working environment