

A CASE STUDY ON THE RELATIONSHIP BETWEEN
WORKPLACE BULLYING AND JOB PERFORMANCE AMONG
THE SUPPORT STAFF AT IADA SAMARAHAN, SARAWAK.

Prepared for:
MADAM SITI FATIMAH BINTI ABDUL LATIFF

Prepared by:
Healny Anak Michael (2014401352)
BACHELOR IN OFFICE SYSTEMS MANAGEMENT (HONS.)

UNIVERSITI TEKNOLOGI MARA (UiTM)
FACULTY OF BUSINESS MANAGEMENT

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FACULTY OF BUSINESS MANAGEMENT**

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I, Healny ak Michael (I/C: 900411-13-5318)

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- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
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ABSTRACT

This research aims to identify the factors of workplace bullying as well as to determine the relationship between workplace bullying and job performance among support staff at Kawasan Pertanian Bersepadu IADA Samarahan, Sarawak. The research methodology used is a descriptive research with a correlational method. In this research, the population of support staff was 60 and 52 support staff were selected based on convenience sampling and using Krecjie and Morgan table. In data analyzing the descriptive statistics which are mean, standard deviation was used and the statistical calculation was conducted by SPSS Software version 21. The result of the study shows that there is a relationship between workplace bullying and job performance. In addition to this, there is a significant relationship between workplace bullying, individual behavior and role in organization towards the job performance. Based on the findings, it was found that individual behavior had the highest score ($M=3.81$, $SD=.604$) followed by role in organization ($M=3.75$, $SD=.528$) and leadership ($M=3.66$, $SD=.378$) come in last place.

CHAPTER 1

INTRODUCTION

This chapter discussed the overview of the research that was conducted. The background, research problems, research objectives, research questions, limitations of the study, significance and definition of term were briefly stated. Therefore, this chapter aimed to answer why there is a need to conduct the research in the following topic and the importance of the finding of the research to parties involve in the research.