



BACHELOR IN OFFICE SYSTEMS
MANAGEMENT (HONS.)
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA (UiTM) SARAWAK

THE RELATIONSHIP BETWEEN PERSONALITY TRAITS
AND JOB PERFORMANCE OF
SUPPORT STAFF OF INDUSTRIAL TRAINING INSTITUTE
OF KOTA SAMARAHAN

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AUTHOR'S DECLARATION



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“DECLARATION OF ORIGINAL WORK”

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Abstract

Job performance refers to the work-related activities expected of an employee and how well those activities are executed. According to Campell (1990) job performances refers to scalable actions, behavior and outcomes that employee engages in or bring about that are linked with and contribute to organizational goals. The McCrae and Coasta,1997) which were comprised of five dimensions, but only three dimensions that were used to examine the relationship the personality traits and employee job performance which are agreeableness, conscientiousness and neuroticism. The purpose of this study was to determine the relationship between personality traits and job performance of employee in Industrial Training Institute Kota Samarahan. Subsequent to this, the relationship between agreeableness and job performance was investigated. This was accomplished through the quantitative method of data collection namely questionnaire. It is recommended for future researchers that an alternative method of data collection be employed so as to obtain in-depth information on how personality traits can affect employee' job performance.

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CHAPTER 1

INTRODUCTION

This chapter focuses on the on the relationship between personality traits and employees job performance. This chapter focuses on the problem of statement, the research objectives, research questions, significant of the study, limitations of the study and the definition of terms used in the study.

Background of the Study

Research related to personality had recently clarified the used of utility of using personality traits variables for predicting job performance. According to Askarian (2013) personality was a crucial component on job performance of the employees. The impact of personality trait on job performance had been used by the government to hire the right people for the right job in the organization. If an organization assigned an employee to the job that suited with the employee personality it helps to enhance the performance of the individual and organization. The purpose of this study was to investigate the