THE RELATIONSHIP BETWEEN LEADERSHIP STYLES (TRANSFORMATIONAL AND TRANSACTIONAL LEADERSHIP) AND QUALITY OF WORK LIFE. A CASE STUDY AT SARAWAK ECONOMIC DEVELOPMENT CORPORATION (SEDC), KUCHING SARAWAK

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Abstract

The purpose of this correlational research was to study the relationship between leadership style (transformational and transactional) and quality of work life by adopting Burns (1978) and Bass and Avolio (1995). Burns (1978) has categorized leadership style into laissez-faire leadership, autocratic leadership, participative leadership, transformational leadership and transactional leadership itself. While Bass and Avolio (1995) has stated that quality of work life has a universal idea that has an alternate philosophical, political and wellbeing related definition. Purposive sampling was used in this study where questionnaires were distributed to 64 respondents which came from various and chosen departments at SEDC, Sarawak then analyzed using IBM Statistic Packages for Science Social (SPSS) version 2.0.

CHAPTER 1

INTRODUCTION

This chapter discussed the overall of the research that was conducted. The background of research, research problems, research objectives, research questions, limitation of the research and significance of the research were briefly expressed. Thusly, this chapter expected to answer why there is a need to conduct the research in the following subject and the essentials of the findings of the study to gatherings included in the research.

Background of the Study

Quality of employee's work life is energized when their conditions of life through promoting are given by their performance and that is the success key of each organization. Besides, it is which all members of the organization took part in the decision making of their organization through open communication among all channels where it is called the process of the quality of work life (Nazim & Entezari, 2014). Specifically, the decisions were affect their jobs in general and the job environment. A study by Nazeem and Entezari, (2014) found that transformational leadership style affected the quality of employees' work life.Unquestionably, the result of organization activities is subject the critical to on