

FACULTY OF INFORMATION MANAGEMENT UNIVERSITI TEKNOLOGI MARA (UiTM) KAMPUS PUNCAK PERDANA SHAH ALAM

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SUBJECT:

ENT 530 - PRINCIPLES OF ENTREPRENEURSHIP

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Thanks, I most grateful to God for the completion of this Social Media portfolio as one of the requirements that need to be accomplish in the course work assessment for the code ENT 530. Special thanks to my parents in supporting me to complete this portfolio by give me motivation. This portfolio has been prepared with the cooperation and support from many people. Besides, not to be forgotten to my lecturers which are Madam Nadiah Maisarah Abdul Ghani and her kindness in helping me during the process of completion of this social media business work. She has given me a good service by providing useful information. Without her, I would not be able to complete this portfolio. Through these problems I manage to become more organize and mature in dealing with problems that occur during my business. This portfolio covers social media business using Facebook, sales revenue, creating soft sell, creating hard sell and create teaser to attract customer. Lastly, to those who had involved and contributed directly or indirectly to this portfolio, I am very grateful to them for the effort and initiative that they have shown in my business until successfully completed my portfolio report. I apologize to all other unnamed person who helped me various ways to complete this portfolio and we hope this social media business and portfolio report can give us little bit about Entrepreneurship world and fact about how to become an entrepreneur in future.

EXECUTIVE SUMMARY

The food industry is a growing industry. If we talk about the development of the world of food industry, there will be no end. Everyone in every different country and county has different tastes and different views on food. This is due to the diversity of cultures and traditions that affect the food industry. However, there are still those who can accept this type of food from abroad because it is similar or tastes close to local food.

Our products focus on healthy eating and provide awareness to the community on the importance of healthy eating to daily life. Our target buyers are wives or those who live alone who are tired of cooking at home. The preparation of our products is provided in a clean and conducive environment. I started an online business starting on April 1, 2021 using Facebook social media as a platform for buying and selling. We receive various feedbacks from customers about how good the quality of our products is. We use various marketing techniques to attract customers to buy our products.

Teaser, Soft selling, Hard selling is a strategy we use to attract customers to buy with us. We found that the strategy we used work well and received many orders from customers. The tagline we use "Cheap and Definitely Tasty" is trending on Facebook due to the viral power one of our customers.

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II. Introduction of Business



Figure 1.1 D'AREPIZ KITCHEN Official Logo

Ikan Bakar Tempoyak started on 20 September 2020 is registered by D'AREPIZ KITCHEN (M) Sdn Bhd and operates at No.30,Lorong Haji Che Su, Pengkalan Chepa, 16100, Kota Bharu, Kelantan, Malaysia.

We have 4 types of fish grilled using spices as well as special hereditary ingredients. Our Tempoyak Durian Grilled Fish consists of Patin, Siakap, Selar, black talapian and red talapian. The net weight of the fish we use is 700g-1000g. We use beautiful and also neat packaging. The aluminum foil wrap makes grilled fish easier to bake and go straight to the customer's kitchen.