UNIVERSITI TEKNOLOGI MARA

DEVELOPING AND VALIDATING A LEARNING DESIGN STRATEGY FRAMEWORK FOR LEARNING AT SCALE IN HIGHER EDUCATION

ENNA BINTI AYUB

PhD

October 2021

AUTHOR'S DECLARATION

I declare that the work in this thesis was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This thesis has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with the Academic Rules and Regulations for Post Graduate, Universiti Teknologi MARA, regulating the conduct of my study and research.

Name of Student	:	Enna binti Ayub
Student I.D. No.	:	2017393139
Programme	:	Doctor of Philosophy (Education Technology) – ED950
Faculty	:	Education
Thesis Title	:	Developing and Validating A Learning Design Strategy Framework For Learning At Scale In Higher Education
Signature of Student	:	Ab
Date	:	October 2021

ABSTRACT

This research aims to develop and validate the Learning Design Strategy Framework (LDS Framework) for learning at scale (L@S) to guide the collaborative process of rapid content transformation among the practitioners. This study contributes to theoretical and practical knowledge in using design-based implementation research (DBIR), an expansion of design-based research approach, in the context of a private university in Malaysia, where implementation needs to be considered from the start. The research resulted in the development of the principles behind the elements of an LDS Framework. The uniqueness of the LDS Framework is in its usage as a tool for learning design strategy that is constructively aligned with the university's curriculum approach, when practitioners seek to rapidly transform a course for L@S in a systematic manner. The design-case was set in Taylor's University (TU) amid the strategic campus-wide transformative effort to change its curriculum delivery to become more learner-centred. Having an LDS Framework to guide the content transformation effort can ensure a course designed is aligned to the new curriculum approach and meets the quality for L@S in the Taylor's Integrated Moodle e-Learning System (TIMeS). The practitioners mentioned here are the course instructors and the e-Content Development Specialists. The Malaysian Studies 3 (MS3) module was chosen as the exemplar module site in TIMeS to test the LDS Framework prototype in practice. This design-based research employed the DBIR approach, have a concern to develop a proposed solution for the capacity to sustain change in a system for content transformation of L@S to be applied campus-wide. In ensuring the research process is rigorous, and able to cater from the evaluation of the needs until the implementation, the agile Successive Approximation Model 1 (SAM1) was utilised as the research design, with four research phases that start with evaluate, followed by design, development, and ends with evaluate. A mixed-method data collection such as a structured interview, Fuzzy Delphi Method (FDM), focus group with learners, and design review was utilised in different research phases. Data analysis using qualitative and quantitative in FDM were employed. The study's findings concluded nine elements for the design matrix that constitute the LDS Framework principles in its learning design sequence include the following: (1). Course structure, (2). Module learning outcome(s)(MLO), (3). Graduate capability(s)(GC), (4). Assessment(s), (5). Topic(s), (6). Type of pedagogy(s), (7). Type of activity(s), (8). Type of resource(s), and (9). Digital badge(s).

ACKNOWLEDGEMENT

Alhamdulilah, to 'the Lord of the Worlds' who manages, protects, plans, connects, guides, motivates, listens, and kept my life in balance during the struggles to complete this PhD journey. Indeed, He has made my PhD journey one of the most magical experiences of my life. At the end of my journey, a renewed faith and affirmation that nothing happens without His will.

My appreciation goes to my supervisors, Associate Professor Dr Johan@Eddy Luaran, Associate Professor Dr Syamsul Nor Azlan Mohamad and Dr Goh Wei Wei, whose support guided me in this study. My heartfelt appreciation goes to the research participants, my bosses and colleagues in the Centre for Future Learning, and the RMC team in TU, who supported this study—not forgetting the PhD examination chair for DRP and Mock Viva Professor Dr Chan Yuen Fook, Ts. Dr Siti Zuraida Maaruf and Ts. Dr Roslinda Alias, whose constructive comments helped me improve my thesis. My heartfelt thanks go to the Professors who taught me during my master's programme in OUM, who encouraged me to further my PhD studies. A special appreciation goes to the examiners of my viva, Professor Nor Aziah Alias, Associate Professor Dr. Sulaiman Hashim, and Professor Paulina Pannen for their time in reading through my thesis.

Finally, this thesis is dedicated to my parents, who are my first teachers and biggest supporters, my extended family and friends, who gave me space. To my husband, three daughters, and ten cats, for putting up with me in this journey. Big smile and thank you!

"Simplicity is hard," he said. "I think it takes many, many iterations to peel something to its core, to its most simple and most eloquent form of expression -- and really to its truth."

Steve Jobs, from the point of view of Philippe Bouissou, his employee

TABLE OF CONTENTS

CONFIRMATION BY PANEL OF EXAMINERS	ii
AUTHOR'S DECLARATION	iii
ABSTRACT	iv
ACKNOWLEDGEMENT	v
TABLE OF CONTENTS	vi
LIST OF TABLES	xii
LIST OF FIGURES	vii
LIST OF ABBREVIATIONS	xxi
LIST OF NOMENCLATURE x	xiii

CHA	CHAPTER ONE INTRODUCTION				
1.1	Chapter Overview				
1.2	Introduction				
1.3	Background of the Study				
1.4	The Research Site: Taylor's University, Malaysia				
	1.4.1	Malaysian Studies, one of the Malaysian National Subjects	7		
	1.4.2	The General Profile of Taylor's University Learners	9		
	1.4.3	The Online Learning Environment	9		
	1.4.4	A New Curriculum Approach	10		
1.5	Problem Statement				
1.6	Purpose of the Study				
1.7	Introductory Conceptual Framework				
1.8	Research Objectives				
1.9	Research Questions				
1.10	The Rational of the Study				
1.11	The Si	ignificance of the Study	23		
	1.11.1	Theoretical Significance	23		
	1.11.2	Practical Significance	24		