UNIVERSITI TEKNOLOGI MARA

WILLINGNESS TO PARK AND RIDE AMONG PRIVATE VEHICLE USERS OF KUALA LUMPUR CONURBATION

ANIS ADIBAH BINTI IBRAHIM

MSc

October 2021

AUTHOR'S DECLARATION

I declare that the work in this thesis was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This thesis has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with the Academic Rules and Regulations for Post Graduate, Universiti Teknologi MARA, regulating the conduct of my study and research.

Name of Student	:	Anis Adibah Binti Ibrahim
Student I.D. No.	:	2016975131
Programme	:	Master of Science (Business Management) – BM750
Faculty	:	Business Management
Thesis Title	:	Willingness To Park and Ride Among Private Vehicle
		Users of Kuala Lumpur Conurbation

Signature of Student	:	Anis

Date

October 2021

:

ABSTRACT

The rapid transformation of Kuala Lumpur and its wider urban region for the last decade has demanded a more significant increase in the overall economic growth of the country, as well as the demand for private vehicle ownership among the commuters of Kuala Lumpur city. This increase has led to a rise in the use of private vehicles for trips to the city centre. Morning and evening peak hours see major bottlenecks on major roads in and out of the city. Towards encouraging commuters to use public transport instead of private vehicles, one of the Transportation Demand Management (TDM) strategies known as the park and ride scheme has been introduced. Although various transportation demand management (TDM) strategies have been implemented, including the park and ride schemes, the utilisation of the park and ride facilities still has not reached its optimum. Accordingly, this study examined the willingness of private vehicle users in using the facility, based on the relationship with socioeconomic, parking, trip, and technology characteristics. Using a structured questionnaire focusing on four major sections, which are socioeconomic, parking, trip, and technology characteristics, the focus targeted private vehicle users in private parking areas through the convenient sampling technique. A multiple regression analysis was conducted to predict which among the independent variables is the best predictor in predicting the variance of the dependent variable. The results from 199 valid respondents were analysed. The findings revealed that socioeconomic, trip, and technology characteristics have a significant positive relationship with the willingness to park and ride in the Kuala Lumpur conurbation. Parking characteristics, however, showed no significant positive relationship with the willingness to park and ride. Trip characteristics came out as the best predictor in predicting the variance of the willingness to park and ride (β =0.392, p < 0.05). The findings can perhaps assist planners and related stakeholders to provide additional input towards better planning for future facilities, as well as further understanding on the overall concept and implementation of the park and ride schemes.

ACKNOWLEDGEMENT

To His Most Gracious and Most Merciful, I would like to express most gratitude as this report are reaching to its conclusion and submission. Next, I would like to thank my advisor, Professor Dr. Norlida Abdul Hamid for the continuous support and assistance, whom I adore so much for her knowledge and guidance always assisting me without fail whenever possible. I will never forget her for having the patience to bear with me in differences by paying full attention to guide me. My appreciation also goes to my co-supervisor, Dr Azimah Daud for her guidance.

I would also like to extend our gratitude to the organization which has participated in this study, Land Public Transport Commission (SPAD) for sharing much needed information on its operation. On a more personal note, I would like to thank my parents, family members and friend for their endless love and encouragement in completing this report.

Last but not least, to any individual who have supported, helped, and worked with me either directly or indirectly involved in the making of this project throughout the journey to complete my Master's Degree, thank you from the bottom of my heart.

Thank you.

TABLE OF CONTENTS

CONFIRMATION BY PANEL OF EXAMINERS	ii
AUTHOR'S DECLARATION	iii
ABSTRACT	iv
ACKNOWLEDGEMENT	v
TABLE OF CONTENT	vi
LIST OF TABLES	X
LIST OF FIGURES	xi
LIST OF ABBREVIATIONS	xii

CHAPTER ONE: INTRODUCTION

1.1	Pream	ble	1		
1.2	Background of Park and Ride schemes				
1.3	Background of study				
1.4	Problem Statement				
1.5	Research Questions				
1.6	Research Objectives				
1.7	7 Significance of Study				
	1.7.1	To the researchers	15		
	1.7.2	To the industry	15		
	1.7.3	To the body of knowledge	15		
1.8	Scope of study				
1.9	Definitions of Terms				
	1.9.1	Willingness	17		
	1.9.2	Park and Ride	17		
	1.9.3	Private Vehicle users	17		
	1.9.4	Kuala Lumpur conurbation	18		
1.10	Summary				