UNIVERSITI TEKNOLOGI MARA

A STUDY ON BEHAVIOR INTENTION OF HALAL FOOD CONSUMPTION AMONG GENERATION Y IN BANDARAYA MELAKA

ASMIZATIE BINTI AZMAN LIANA BINTI MANSOR NAJIHAH BINTI MOHAMAD YUSOFF

Thesis submitted in fulfillment of the requirements for the degree of

Bachelor of Science (Hons) (Tourism Management)

Faculty of Hotel and Tourism Management

June 2015

ABSTRACT

Consuming halal food among generation Y Muslim is a crucial issue when it comes to Muslims. This study focuses on the influences which are subjective norm, attitude and perceived behavioral intention that give the greatest impact towards generation Y while consuming halal food. The aim of this study is to determine the most effective influences, in facts, the consuming behavior among generation Y. To analyze the data, the researcher used SPSS software version 21.0. According to the results, the most effective tourism development is through its environmental (0.620), followed by social (0.616), cultural (0.478), and economic (0.449). 150 overall respondents have participated in the study questionnaire. The study has found that there is a relationship between influences with generation Y when consuming food.

Keyword: Generation Y, Halal Food

DECLARATION OF ORIGINAL WORK



BACHELOR OF SCIENCE (HONS) TOURISM MANAGEMENT FACULTY OF HOTEL AND TOURISM MANAGEMENT

I, Asmizatie Binti Azman, (I/C Number 921210-11-5188)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and it not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources
 of my information have been specifically acknowledged.

| Signature: | Ama. | in ie | Date: _ | 06/07/15 | |
|------------|------|-------|---------|----------|---|
| - | | | | | _ |

TABLE OF CONTENT

| | Page |
|------------------------------|------|
| ACKNOWLEDGEMENT | i |
| ABSTRACT | ii |
| DECLARATION OF ORIGINAL WORK | iii |
| TABLE OF CONTENTS | vii |
| LIST OF TABLES | X |

CHAPTER ONE: INTRODUCTION

| 1.1 | Overview of the chapter | | | | |
|-------------|---|----|--|--|--|
| 1.2 | Background of the study | | | | |
| 1.3 | Problem Statement | | | | |
| 1.4 | Research Objective | 3 | | | |
| 1.5 | Research Questions | 3 | | | |
| 1.6 | Theoretical Framework | 4 | | | |
| 1.7 | Hypothesis | 4 | | | |
| 1.8 | Significance of the Study | 5 | | | |
| | 1.8.1 Theoretical Advancement in Tourism Study | | | | |
| | 1.8.2 Practical Application for the Local Tourism Program and | | | | |
| | Development | | | | |
| 1.9 | Definition of Term | 6 | | | |
| | 1.9.1 Generation Y | | | | |
| | 1.9.2 Halal Food | | | | |
| CH A | APTER TWO: LITERATURE REVIEW | | | | |
| 2.1 | Overview of the Chapter | 7 | | | |
| 2.2 | Tourist Food Consumption | | | | |
| 2.3 | Religion | | | | |
| 2.4 | Malaysian Standard of Halal Food | | | | |
| 2.5 | Halal Tourism | | | | |
| 2.6 | Purchase Intention toward Halal Food Products | | | | |
| 2.7 | Consumer Decision Making Process | 11 | | | |