

## THE INFLUENCE OF SKILLED EMPLOYEES TOWARDS MARKETING COMPETENCIES.

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APRIL 2001

#### **DECLARATION OF ORIGINAL WORK**



## BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS (MARKETING) FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA "DECLARATION OF ORIGINAL WORK"

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Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

15 APRIL 2001 Date: Signature: ii

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#### **ABSTRACT**

Marketing competencies are "focus point" that funnel peoples' skills and efforts to make greater effect. Marketing competencies, on an organizational level, are a synergistic blending of the core competencies that the employees bring to work every day.

The aim of this study is to explore whether skilled employees can influenced the marketing competencies. The skilled employees that consists of task handling skills and people handling skills. Based on competencies identified by SCANS that have 5 competency areas and three basic skills have been adopted to develop the questionnaire.

This study have came to the outcome that there was s significant relationship between skilled employees and marketing competencies that had been tested using the hypotheses testing.

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