

THE RELATIONSHIP BETWEEN OFFICE ENVIRONMENT  
AND EMPLOYEE'S PRODUCTIVITY OF SUPPORT STAFF  
AT LAND AND SURVEY KUCHING DIVISION

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**AUTHOR'S DECLARATION**

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**“DECLARATION OF ORIGINAL WORK”**

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Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: \_\_\_\_\_

Date: 7<sup>th</sup> June 2018 \_\_\_\_\_

## ABSTRACT

The objective of this research project was to establish the perceived factors that affect employee's productivity within support staff at Land and Survey Kuching Division. Specifically, this research is to see how the working environment in Land and Survey Kuching Division affects employee's productivity. Office environment in this study has been concern and faced by the employee in Land and Survey Kuching Division in term of noise, furniture and lighting. Office environment and employee's productivity can generally directed helping the employees to deal with work problems more effective. The primary purpose of this study is to identify the relationship between noise, furniture and lighting and employee's productivity at Land and Survey Kuching Division. This study involved the employees in Land and Survey Kuching Division from 4 department which is Administrative department, Land department, Survey department and Planning department. There are 103 questionnaires were distributed by using convenience sampling to the support staff. From the research study, it was found out that they are relationship between noise, furniture and lighting to the employee's productivity. The Research has proven that the office environment have positive relationship with employee's productivity. Which element in office environment that have the highest relationship with employee's productivity is noise and furniture. Thus, these elements should be emphasized in order to give knowledge on how to deal with noise, furniture and lighting in the Land and Survey Kuching Division. Land and Survey Kuching Division also aimed to achieve to have an employee's productivity in the organization in avoiding the stigma that may be attached with narrow problems.

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## **CHAPTER 1**

### **INTRODUCTION**

This chapter focused on the background of the study which is on the relationship between office environment and employees productivity of support staff at Land and Survey Kuching Division. There are several factors that have been taken into consideration in designing effective workplace environment and job productivity which will be discussed further in this chapter. This chapter discussed the background of the study, explains the statement of the problem, states the research objectives and research question, the significant of the study, limitation of the study and lastly all about the definition terms.

#### **Background of the Study**

One of the basic human requirements is a working environment that can allow people to perform their work favourably under comfortable conditions. Employees' productivity is important to any organization. Any thriving business gets much of its success from diligent workers with outstanding productivity. Employees who put onwards further effort can make a huge difference in company profits. The progress of a company would stump if the employees do only what the job duties require, and no more. One of the most significant goals in business is increasing productivity (Brian, 2005). Unfortunately, Human Resource professionals accepted its activity seldom as a legitimate mandate. Gyekye (2006) stated that although most Human Resource professionals recognize that their job involves establishing policy, procedures, and programs governing people management, only some attempt to link such features to