

# UNIVERSITI TEKNOLOGI MARA

### **CAWANGAN PERLIS, KAMPUS ARAU**



Name:	Matric no:
NADIATUL WAHIDAH BT KHALID	2019415766

TECHNOLOGY ENTREPRENEURSHIP (ENT600): Logitech's Mouse

**FACULTY: FACULTY APPLIED SCIENCE** 

PROGRAMME: SCIENCES BACHELOR OF MARINE TECHNOLOGY

**SEMESTER: 4** 

CLASS: RAS2544A

**LECTURER: DR.SHAFIQ SHAHRUDDIN** 

## Acknowlegdement

First and foremost, praises and thanks to the God, the Almighty, for His showers of blessings throughout my research work to complete the research successfully. I would like to express my deep and sincere gratitude to my lecturer, Dr.Shafiq Shahruddin for giving me the opportunity to do case study and providing invaluable guidance throughout this case study. It was a great privilege and honor to work and study under his guidance. Also I want express my thanks to my classmates and friends for their support.

#### **Table of Contents**

Acknowlegdement		2
List of Table		3
List of Figure		3
Executive Summary		4
1.0 Introduction		4
1.1 Background	l of study	4
1.2 Problem Sta	atement	4
1.3 Purpose of the	Study	5
2. 0 Company Informa	ation	5
2.1 Company Backg	ground	5
2.2 Organizational S	Structure	6
2.3 Products/Servic	ces	7
2.4 Technology		8
2.5 Business, Marke	eting and Operational Strategy	9
2.5.1 Business St	rategy	9
2.5.2 Marketing S	Strategy	9
2.5.3 Operationa	al Strategy	12
3. 0 Company Analysis	s	13
3.1 Strength		14
3.2 Weakness		14
3.3 Opportunity		15
3.4 Threat		15
4. FINDINGS AND DISC	CUSSION	15
4.1 Findings		15

4.1.1 Issue/Problem 1:	15
4.1.2	16
Issue/Problem 2:	16
4.2 Discussion	16
4.2.1 Suggested solution for issue/problem 1	16
4.2.2 Suggested solution for issue/problem 2	17
5. RECOMENDATION AND IMPROVEMENT	17
5.1 Major Problems	17
5.2 Alternative Solutions	18
6. CONCLUSION	18
7. REFERENCES	18
List of Table	
LIST OF TABLE	
Table 2. 1 Product / Service Provided by Logitech	8
Table 3. 1 SWOT analysis	13
List of Figure	
Figure 2. 1 Logitech official websites	10
Figure 2. 2 Logitech official store in Shoppe	10
rigure 2. 2 Logiteon omolai store in Shoppe	10
Figure 2. 3 Logitech official store in Lazada	11
Figure 2. 4 Logitech official store in Facebook	11
Figure 2. 5 Logitech's product in Amazon	12
J9	

## **Executive Summary**

The company is based in Switzerland. Since 1981, the technology is focused on quality and innovation. In this company analysis, Logitech focused more on computer peripherals including mice and keyboard with attractive and modern design. Other than that, they also prepared presentation and video conferencing device with variety of design that will suit any user will's. Plus, for better quality of video, they also have both Bluetooth head seat and speakers. But, sure in order to develop their technological advances, some of things definitely miss out.

The first thing Logitech miss out is their products come with wire. Wire will burden the user as the user need extra space for do their work. User also having trouble to setup their work table due to the length of wire. User also having trouble to plug in another device such as keyboard or mouse because some PC or laptop do not come with extra USB cable port. In addition, the products have disturbing sound. When the user use the product, the sound of the product will irritate them or others. There a few alternative to the problems. First, the product use detachable and adjustable wire. User can detach the wire and adjust the length of the wire. Also, the product use USB unifying receiver which is only use one unifying receiver to connect the laptop with mouse or keyboard. It will save the space and only use o USB cable port. Second, product use high performance material and rubber wheel .The high performance material will absorb sound and make the product less noisy. Also, the rubber wheel will make the movement of the product smooth and easy. All of these alternative will help Logitech in producing quality product to customers.

#### 1.0 Introduction

### 1.1 Background of study

A computer peripheral is any external device that provides input and output for the computer. For example, a keyboard and mouse are input peripherals, while a monitor and printer are output peripherals. Computer peripherals, or peripheral devices, are sometimes called "I/O devices" because they provide input and output for the computer. Some peripherals, such as external hard drives, provide both input and output for the computer. Many companies are competing in producing peripherals to help people use the computer or laptop easier. Companies will develop their technology and design due to high demand of peripherals.

#### 1.2 Problem Statement

Nowadays, mouse becomes a vital product if users want to purchase laptop or PC. So, many companies come out with variety of design that are suitable to the user's

## 2.3 Products/Services

Types of	Classification of Product/Services	Description
Product/Services		
Logitech	Software	for PC
	Pointing Device	peripherals, remote controls,
	Keyboards	accessories for smart
	Game Controllers	phones and tablet.
	webcams and cameras	
	Mouse	
Ultimate Ears	In-ear monitors	offer earplugs for
Offinate Lais	wireless Bluetooth Speakers	professional musicians.
	<ul> <li>universal-fit earphones</li> </ul>	The earplugs are
	universal-lit earphones	marketed relative to
		the amount of
		background noise
		reduction.
	In-ear monitors	
Jaybird	wireless bluetooth sport	headphones and
	earbuds.	wearable activity
	wireless bluetooth	trackers.