Effectiveness of Lifelong Learning: A Case Study of Academic Staff at the Faculty of Business Administration, UNITAR

By Fatimah Pa'wan (2002203876)

In partial fulfilment of the requirements
for the degree of
Master of Science in Information Management
Faculty of Information Management
MARA University of Technology

SMM 880 Independent Study/Research Paper
October 2004

TABLE OF CONTENTS

		ii
	Tables	iii
List of Figures		iii iv
1.0	INTRODUCTION	
	Introduction	1
	Purpose of the Research	1
	Objectives of the Research	1
	Significance of the Study	2
	Research Hypothesis	2
	Scope of the research	3
	Organization of the Project Paper	3
	Definition of term	4
2.0	LITERATURE REVIEW	
	Lifelong learning background	15
	Motivation Factors for Lifelong Learning	15
	Upgrading knowledge and job skills	20
	Awareness of Learning Needs	21
	Promotion and Support from Government	22
	Attractive Types of Education Program	23
	Opportunity to Choose and Manage ways of Learning	23
	Changing Mindsets	24
	Strengthening The Foundation For Lifelong Learning	25
	Knowledge Competencies	26
	Acquisition and Adaptation of Knowledge	26
	Ability to Learn and Applying Learning,	28
	Communication Skills, Interpersonal Skills and Ability to Work on	29
	Team	
	Ability to Absorb New Technology	29
	Effectiveness in Teaching delivery	30
	Teaching Skills	30
	e-Learning Approach	32
	Flexible Teaching.	33
	Individuals and Society	
	Roles in Education	38
	Roles in Economy	39
	Benefits of Lifelong Learning	40
	Better Incentive	40

ACKNOWLEDGEMENT

Praise be to Allah who has bestowed upon me the strength and patience to be in the final semester in pursuing my master degree. Alhamdullilah with His permission, I finally managed to finish this paper.

I would like to thank Mara Institute of Technology for providing me this opportunity to further my studies. Special thanks to all lecturers who taught me in this master degree program for all their tolerance and commitment through the semesters.

My utmost and highest gratitude goes to my supervisor, Pn. Norehan Dato' Ahmad, for her keen interest and assistance throughout this case study. Her wisdom to patiently guide me has made this work possible. My special recognition and thanks go to the individuals who have helped me distribute the questionnaire and also to those who have participated in this study. I wish to acknowledge all those who gave their time and assistance in anyway, directly or indirectly during the case study.

I am most grateful to my beloved husband, Shofyan Usman, who offered his unconditional love, support and encouragement that sustained me throughout the study, without him by my side, this paper would have never been completed. Not forgetting the love of our love Aiman Faliq and Amar Firdaus, who have been an inspiration to me just being there at the end of each day, thank you sweetheart and umi loves you very much. Lastly, my special thanks to my parents, siblings and in-laws for their motivation and care.

ABSTRACT

EFFECTIVENESS OF LIFELONG LEARNING: A CASE STUDY OF ACADEMIC

STAFF AT THE FACULTY OF BUSINESS ADMINISTRATION, UNITAR.

By

Fatimah Pa'wan

June 2004

Supervisor: Pn Norehan Dato' Ahmad

Faculty

: Faculty of Information Management

The main purpose of this study was to examine the effectiveness of lifelong

learning to the academic staff at the Faculty of Business Administration,

Primary data was collected using questionnaire About 45 UNITAR.

respondents out of 47 participated in this study. Data collected was

analyzed by utilizing the SPSS computer software program. The results

indicated that there are many areas of the effectiveness gained from lifelong

learning. The findings show that lifelong Learning contributes to knowledge

competency in many discipline, teaching materials, lecturer note and course

A few teaching delivery methods such as method for Face to Face,

Online tutorial method, group activity, creative learning and reward

participation were utilized. publications and research papers produced

CHAPTER ONE

1.0 INTRODUCTION

This chapter gives an introduction to the study conducted. The chapter describes, purpose of the study, its objectives, its significant, its scope, organization of project paper and definition of terms.

1.1 Purpose of the research

The purpose of this study is to determine the effectiveness of lifelong learning to the academic staffs of the Faculty of Business Administration, Universiti Tun Abdul Razak Sdn Bhd.. This case study is carried out among lecturers to meet the research objectives. the case study is done to get the feedback on the effectiveness of lifelong learning to the lecturers from a few aspects to achieve the objectives of the research.

1.2 Objectives of the research

- 1. To determine the effectiveness of lifelong learning to the academic staff.
- 2. To determine what areas that lifelong learning contributes to the effectiveness of teaching delivery.