



SOCIAL MEDIA PORTFOLIO SOBELLA COSMETICS

PRINCIPLE OF ENTREPRENEURSHIP (ENT530): SOCIAL MEDIA PORTFOLIO

FACULTY & PROGRAMME: FACULTY OF BUSINESS MANAGEMENT &

BACHELOR OF BUSINESS ADMINISTRATION

(HONS.) OPERATIONS MANAGEMENT

SEMESTER : 4

PROJECT TITLE : SOBELLA COSMETICS

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GROUP : ENT530N

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SUBMISSION DATE

22 JUNE 202

ACKNOWLEDGEMENT

First, I would like to thank Allah for allowing me to complete this ENT530 assignment within the time given by my lecturer. I also want to thank my parents because they keep supporting me during this online learning. They always give moral support to work harder until I can finish this assignment.

Not forgotten, I would like to thank my lecturer, Madam Nadiah Maisarah Abdul Ghani for helping me and spending her time, although just for a while for helping and sharing her knowledge with me to complete this assignment. Even though she only guides online, it still makes me understand how to learn about this course.

Finally, I would like to say thank you to my classmates and friends who have been very helpful in sharing their ideas and knowledge with me. Thank you very much for your contribution till I can finish this assignment.

EXECUTIVE SUMMARY

Sobella Cosmetics is a business that sells cosmetics run by Wan Nor Syuhadah. She is a native of Kelantan who has successfully run Sobella Cosmetic for 4 years with her husband. She has successfully expanded her business until now and has thousands of agents selling her products throughout Malaysia.

Among the products under the Sobella brand include lip matte, lip tint, eyeshadow, blusher, and foundation. In addition, Sobella also sells merchandise products on the website like hoodies, sweatshirts, t-shirts, tote bags, notebooks, and organizers. The price is very affordable for people to buy.

Social media platforms like Facebook are very important nowadays because it can help to promote my business. As we know, most people use it regardless of age or gender. So, it is easy for a new entrepreneur like me to get customers either know or may not and indirectly can also further expand my business. On this Facebook page, I can even post a teaser, soft selling, and hard selling to attract customer attention. Customers can only click on my page and can get a lot of information and promotion about my product. I also provide my contact number if they want to ask anything regarding the product.

The Facebook page helps me monitor my posting frequency and how many people have reached my page. Besides, I can also schedule posting if I am not able to make a post on that day so that I can keep updating for customers who want to know more about the product or any promotion.

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1.0 Go-Ecommerce Registration

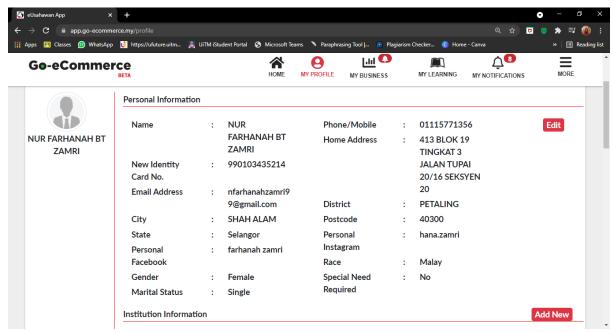


Figure 1: Screenshot of Business Profile

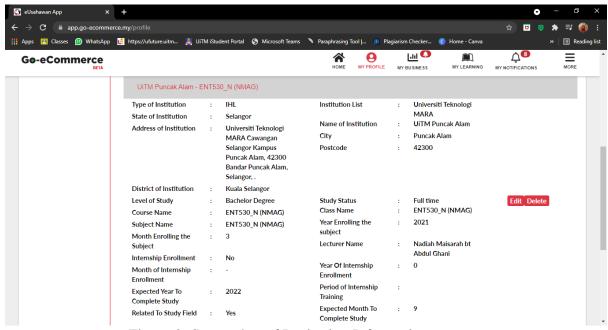


Figure 2: Screenshot of Institution Information

2.0 Introduction of Business

2.1 Name and Address of Business



Figure 3: Sobella Logo

So (very) + Bella (beautiful): It means VERY BEAUTIFUL. Coinciding with Sobella's motto "SoBella Solawa". The name is easy to say and easy to remember. 100% Syu's own idea with the help of her husband who drafted the art concept in SoBella. Ideas and concepts are made from scratch, from the smallest of ideas to the final product of Syu's ideas. Sobella Cosmetics is the first local business to produce lip matte in a limited-edition format. When customers have this concept, they feel special. Sobella Cosmetics also provides advice on product quantity and adheres to the concept of "brand exclusivity."

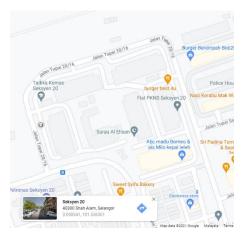


Figure 4: Location

The location is located at my house because I am selling Sobella's products from my house only. The address is No.413, Blok 19, Tingkat 3, Jalan Tupai 20/16, Seksyen 20, Shah Alam, 40300, Selangor.

If everyone wants to grab Sobella's product, they can pick it up from my house, or I can deliver it to them, and the charge depends on the location, or I can post it to them with the charge of RM8 for the postage fees.

2.2 Organizational Chart



Figure 5: Founder of Sobella Cosmetics

Wan Nor Syuhada, often known as Syu or Syusyu, was born in Kelantan, Malaysia, and founded Sobella Cosmetics. Because of her passion for providing cosmetics tutorials, the founder created the first products. Many clients got loyal to this local cosmetic brand after a while. Aside from that, Sobella Cosmetics maintains its distinctiveness by never making the same product twice. As a result, if you are late in obtaining these gems, you will never be able to obtain them again.

2.3 Mission and Vision

Mission

Introducing Sobella cosmetic products to the Malaysian market.

Vision

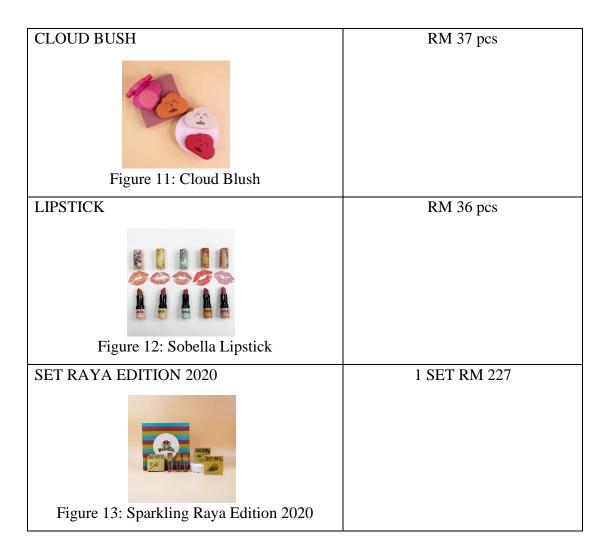
Extend the product market to Southeast Asian countries such as Indonesia, Thailand, Singapore, and China.

2.4 Description of Products/Services

Among the products under the Sobella brand include Sobella Honey Matte Liquid Lipstick, Sobella Fruit Liptint, Sobella Eyeshadow 2 Minutes, Sobella Wonderlove Blush, and Sobella Honey Gold Serum. Sobella produces lip matte and lip tint that contains honey, argan oil, cocoa butter, vitamin C, and E where it can help to moisturize our lips. Besides, Sobella also produces eyeshadow and blusher with many colors that are suitable for all types of skin tone, easy to use, small size where easy to bring anywhere, and most important pigmented product.

2.5 Price List

| Product | Price |
|------------------------------|-------------------------------|
| LIPMATTE | Full size (5.5ml) – RM38 pcs |
| Figure 6: Sobella Lipmatte | Baby size (1.3ml) – RM 19 pcs |
| LIPTINT | RM 36 pcs |
| Figure 7: Sobella Liptint | |
| EYESHADOW 2 MINUTE | RM 39 pcs |
| Figure 8: Eyeshadow 2 Minute | |
| EMOSHADOW PALETTE | RM 39 pcs |
| Figure 9: Emoshadow Palette | |
| WONDER LOVE BLUSH | RM 36 pcs |
| Figure 10: Wonder Love Blush | |



3.0 Facebook

3.1 Creating Facebook (FB) Page



Figure 14: Creating Facebook Page

3.2 Custom URL FB Page

https://www.facebook.com/sobellabyhana

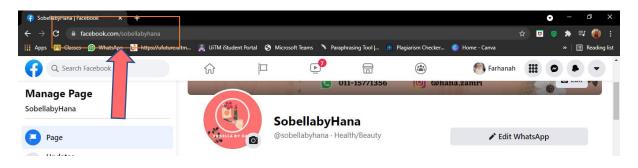


Figure 15: Custom URL FB Page

3.3 Facebook (FB) Post – Teaser

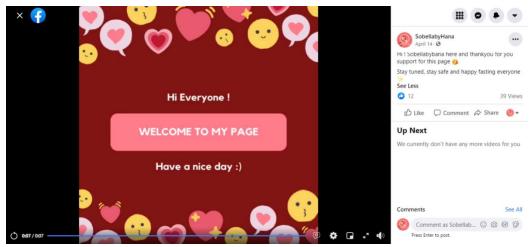


Figure 16: Teaser 1



Figure 17: Teaser 2



Figure 18: Teaser 3

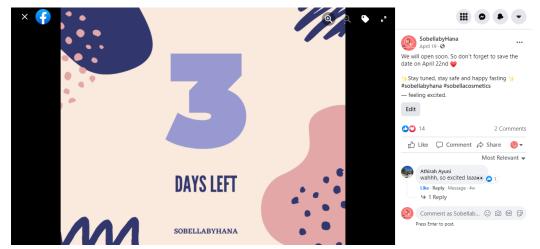


Figure 19: Teaser 4

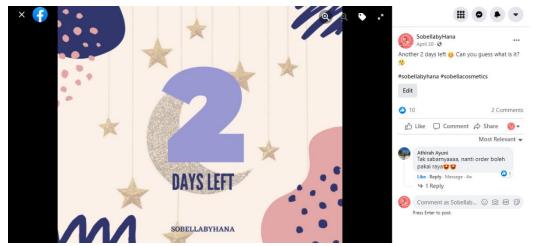


Figure 20: Teaser 5

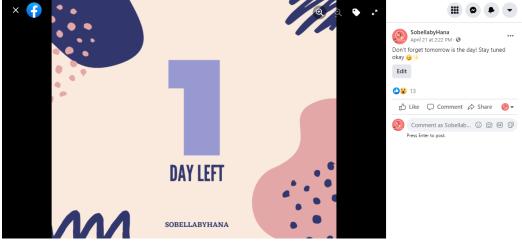


Figure 21: Teaser 6

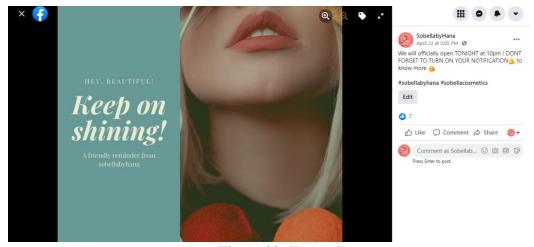


Figure 22: Teaser 7

3.4 Facebook (FB) Post – Hard Selling

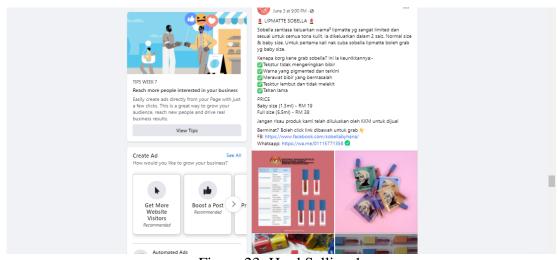


Figure 23: Hard Selling 1

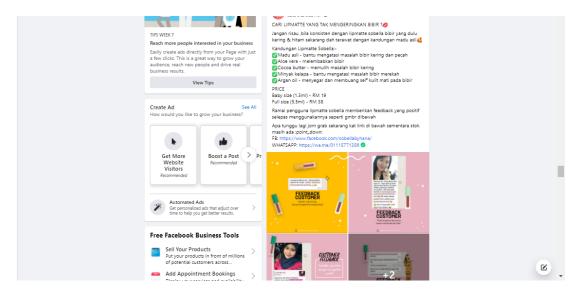


Figure 24: Hard Selling 2

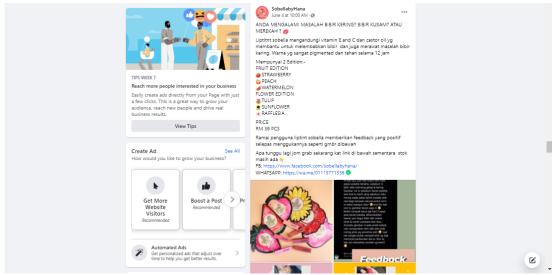


Figure 25: Hard Selling 3

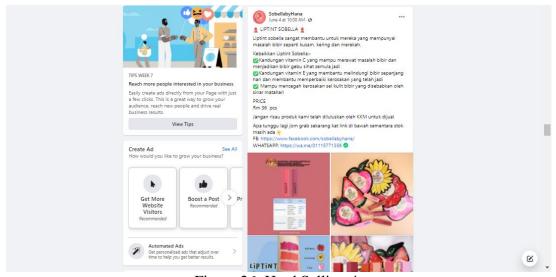


Figure 26: Hard Selling 4

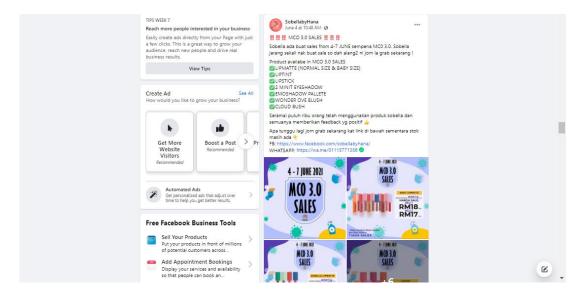


Figure 27: Hard Selling 5

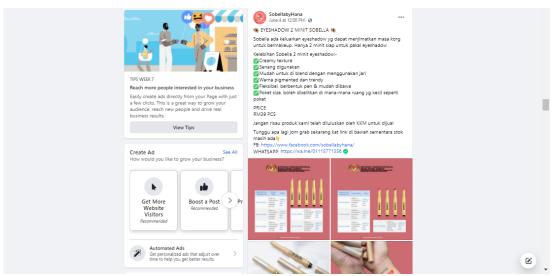


Figure 28: Hard Selling 6

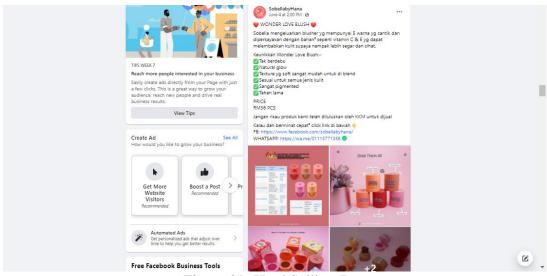


Figure 29: Hard Selling 7

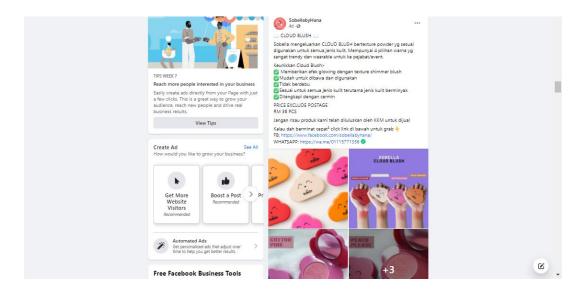


Figure 30: Hard Selling 8

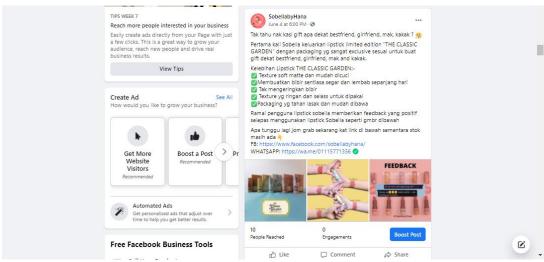


Figure 31: Hard Selling 9

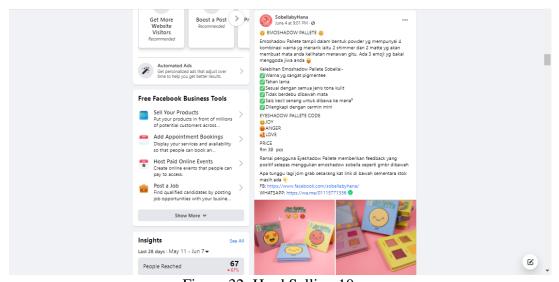


Figure 32: Hard Selling 10

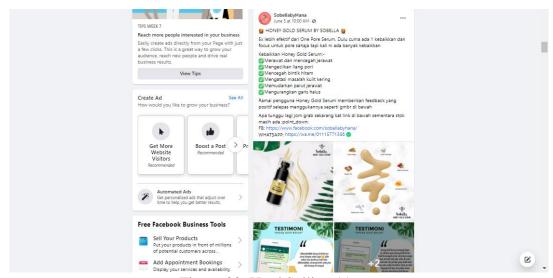


Figure 33: Hard Selling 11

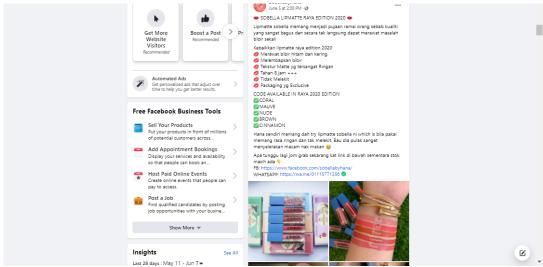


Figure 34: Hard Selling 12

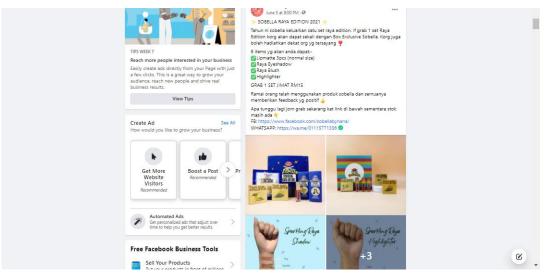


Figure 35: Hard Selling 13

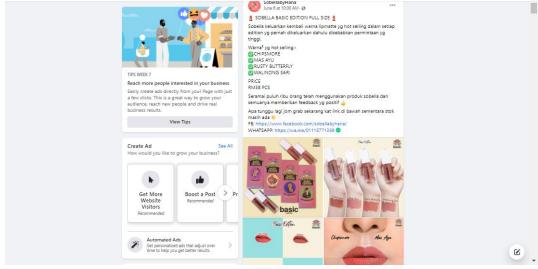


Figure 36: Hard Selling 14

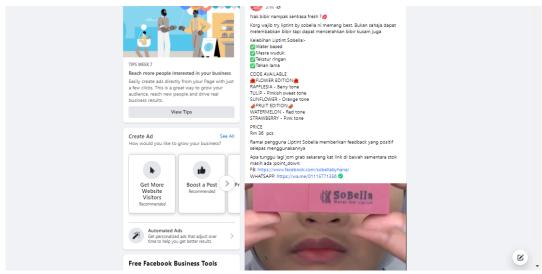


Figure 37: Hard Selling 15

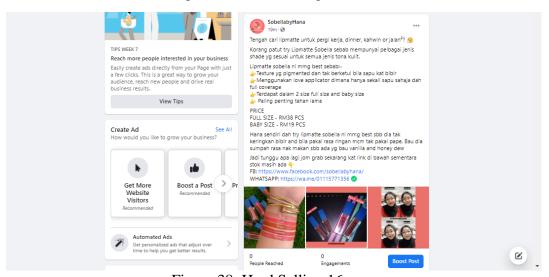


Figure 38: Hard Selling 16

3.5 Facebook (FB) Post – Soft Selling



3.1. Figure 39: Soft sell 1

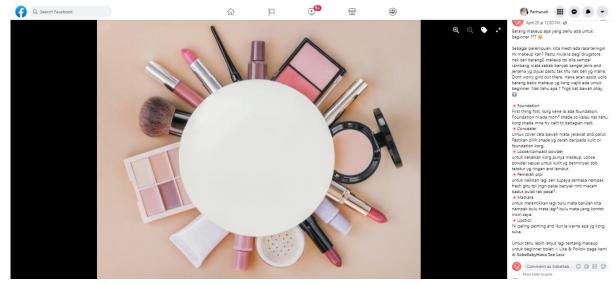


Figure 40: Soft Sell 2

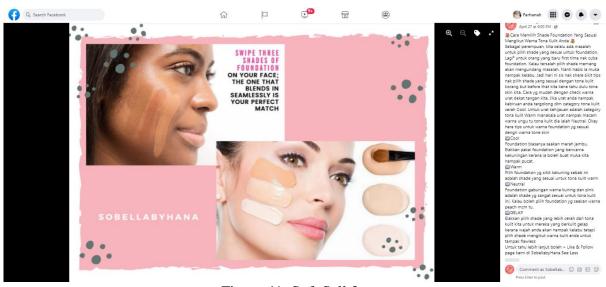


Figure 41: Soft Sell 3

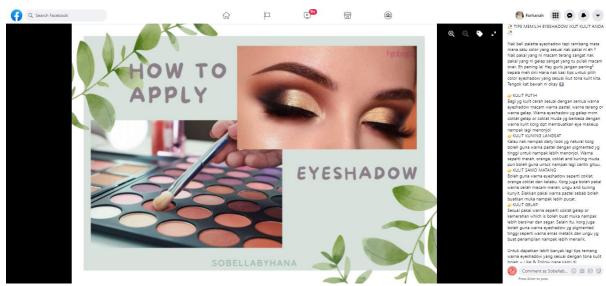


Figure 42: Soft Sell 4

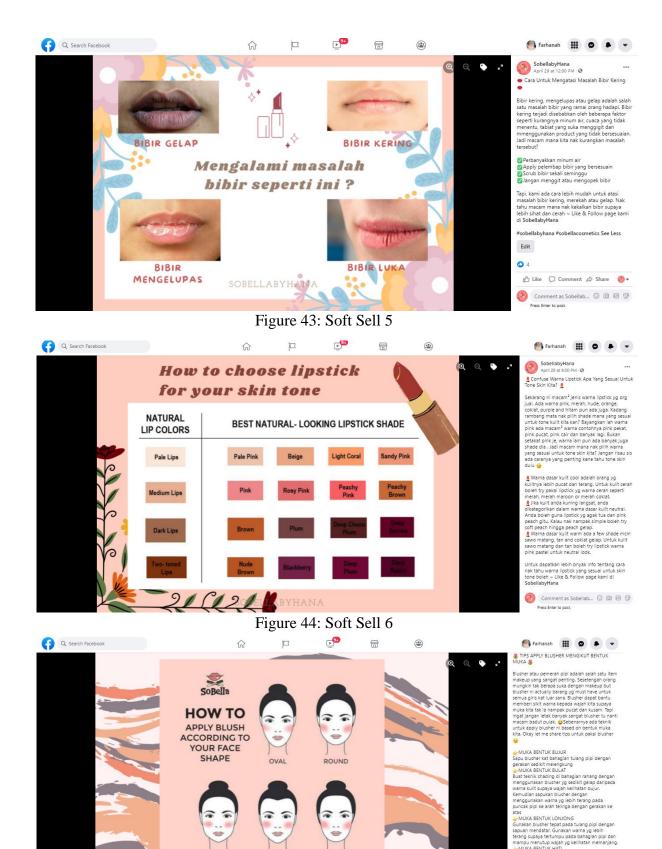


Figure 45: Soft Sell 7

HEART

SOBELLABYHANA

Untuk tahu lebih lanjut tips tentang blusher

Comment as Sobeliab... ② ② ②

Press Enter to post.



Figure 46: Soft Sell 8



Figure 47: Soft Sell 9



Figure 48: Soft Sell 10



Figure 49: Soft Sell 11



Figure 50: Soft Sell 12



Figure 51: Soft Sell 13



Figure 52: Soft Sell 14



Figure 53: Soft Sell 15



Figure 54: Soft Sell 16

3. 6 Frequency of Posting

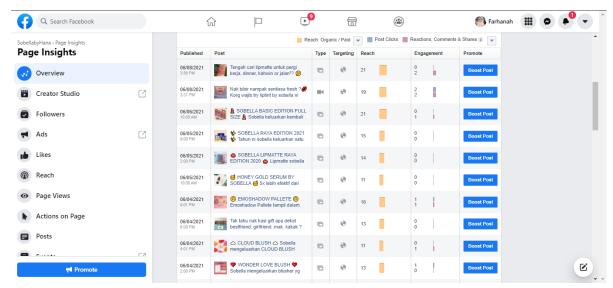


Figure 55: Frequency of Posting 1

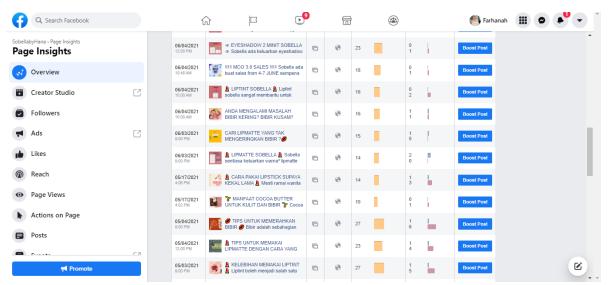


Figure 55: Frequency of Posting 2



Figure 55: Frequency of Posting 3



Figure 55: Frequency of Posting 4

4.0 Conclusion

In conclusion, I believe that this subject Principles of Entrepreneurship (ENT530) is essential for students to learn in university because it taught me how to create and manage a Facebook business.

This assignment showed that social media is a critical platform for everyone who wants to begin performing business marketing. I frequently do not use Facebook to promote products because I use Instagram, but Facebook has taught me many things when I make a posting on a Facebook page. I can see how many people can reach my post and that makes it more interesting to post every day. Other than that, I also can schedule my posting where I do not have to open Facebook every day but just make scheduled posting and it will be an automated post on your wall. So, it will be easier for me.

Furthermore, this subject is very important because it taught me how to conduct business in a way that allows me to develop my skills and knowledge so that I may come up with my business ideas. At the same time, it motivates me to get entrepreneurial experience by starting my own little business at such a young age.

Lastly, social media platforms are very useful and important to promote our business because here we can get a lot of customers either we know or may not at any different age. As we know, nowadays everything is at your fingertips, just click and you are done. So, I hope this social media platform will help me and other entrepreneurs to gain more customers and at the same time can grow our business in the future.



FACULTY OF BUSINESS AND MANAGEMENT

ASSIGNMENT/ PROJECT DECLARATION FORM

| Student's Name | : . | NUR FARHANAH BT ZAMRI | | | | | | | |
|---|-----|-----------------------------------|-------------|---|-------------------|------------|----|------------------------------|--|
| Student's ID | : _ | 2020982633 | | | Student's I/C No. | | | 990103435214 | |
| Program Code | : _ | BA244 | Part | : | 4 | Course Coo | de | ENT530 | |
| Course Name | : - | PRINCIPLE OF ENTREPRENEURSHIP | | | | | | | |
| Assignment/ Project No. | : _ | 1 | Due Date | : | 25/6/20 | 021 | | ubmission ate : 22/6/2021 | |
| Assignment/ Project Title | : | SOCIAL MEDIA PORTFOLIO | | | | | | | |
| Lecturer's Name | : _ | MADAM NADIAH MAISARAH ABDUL GHANI | | | | | | | |
| I hereby declare that the work in this assignment/ project was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This assignment/ project has not been submitted to any other academic institution or non-academic institution for any degree or qualification. I acknowledge that I have been supplied with the Academic Rules and Regulations for Universiti Teknologi MARA's Diploma/ Bachelor Degree/ Master's Degree students, regulating the conduct of my study and exams. I hereby declare that this assignment/ project is written by me and: i. is a result of my own work; ii. has not been used for another assessment at another department/ university/ university college in Malaysia or another country; iii. does not refer to/quote works of others or own previous writings without stating it both in the text and in the reference list; iv. mentions explicitly all sources of information in the reference list; and v. will go through similarity check (Turnitin). I am aware that disciplinary action (which may include the deduction of marks in the assignment/ project) will be taken against me if I am found to be an offender. | | | | | | | | | |
| 22/6/202 | 21 | | | | | | | FARHANAH | |
| Date | | | | | | | | Student's Signature | |