

PRINCIPLES OF ENTREPRENEURSHIP (ENT530)



FACULTY OF BUSINESS AND MANAGEMENT PROGRAMME

BACHELOR OF BUSINESS ADMINISTRATION (HONS.) TRANSPORT (BA247)

ENT530N

BUSINESS MODEL CANVAS

GROUP MEMBERS:

No.	NAME	MATRICS NUMBER
1.	Aina Fatehah Binti Kamarudin	2020455174
2.	Ahmad Afzanizam Bin Aznizam	2020455876
3.	Amalia Nadiah Binti Ahmad Suffian	2020837076
4.	Muhammad Farkhan Bin Idzahar	2020837004
5.	Nurnayli Nazira Binti Zainuddin	2020836984
6.	Zulfi Aizuddin Bin Zainuddin	2020872312

PREPARED FOR

MADAM NADIAH MAISARAH BINTI ABDUL GHANI

SUBMISSION DATE

9 JULY 2021

ACKNOWLEDGEMENT

Firstly, we would like to express our outmost gratitude to Allah S.W.T as we managed to carry out our case study and briefing this project successfully by His blessings and guidance. Then, we would like to thank University Technology Mara (UiTM) Campus Puncak Alam, Selangor for providing us with the opportunity to work on this project.

We also would like to express our heartfelt gratitude to Madam Nadiah Maisarah Abdul Ghani, our Principle of Entrepreneurship (ENT530) lecturer, for providing us with this opportunity to complete this project assignment, as well as for providing us with ongoing great support and guidance throughout the semester. Furthermore, our heartfelt appreciation goes to our family for always providing us with tremendous support, both physically and spiritually, and for always praying for us. Without their assistance, we may not even be able to continue our studies at this university. Not to mention all our friends who have supported and contributed their knowledge with us throughout the semester.

Finally, we would want to thank our group members for sticking together as a team to complete this case study and other projects in the near future.

TABLE OF CONTENTS

ACKNOWLEDGEMENT	i
EXECUTIVE SUMMARY	iii
1.0 INTRODUCTION	1
1.1 COMPANY BACKGROUND	1
1.1.1 VISION, MISSION, LOGO AND MOTTO	2
1.1.2 Organizational Chart	4
1.1.3 Purpose of Preparing the Business Plan	5
1.2 PROBLEM STATEMENT	7
1.3 OPPORTUNITY RECOGNITION	
1.3.1 IDENTIFYING THE NEEDS AND WANTS OF CUSTOMERS	
1.3.2 ENVIRONMENT	
1.3.3 ONESELF	9
1.3.4 COMMUNITY	
1.4 S.W.O.T ANALYSIS	
1.4.1 STRENGTHS	
1.4.2 WEAKNESS	
1.4.3 OPPORTUNITIES	
1.4.4 THREATS	
1.5 PURPOSE OF BUSINESS MODEL CANVAS PREPARATION	
2.0 BUSINESS PROPOSAL	
2.1 MODEL CANVAS	
2.2 ANALYZING BUSINESS MODEL CANVAS	
2.2.1 CUSTOMER SEGMENT	
2.2.2 VALUE PROPOSITIONS	
2.2.3 CHANNELS	
2.2.4 CUSTOMER RELATIONSHIP	
2.2.5 REVENUE STREAM	
2.2.6 KEY ACTIVITIES	
2.2.7 KEY RESOURCES	
2.2.8 KEY PARTNERSHIPS	
2.2.9 COST STRUCTURE	
3.0 CONCLUSION	

EXECUTIVE SUMMARY

Surf Fries offers a variety of cheese fries menu items using fries as the main ingredient. One of the reasons we choose the name Surf Fries is because the fries have a great flavor and a soft texture. Plus, it also reflects to the quick preparation of cheese fries with a delicious taste by us for our customers. Furthermore, we chose to sell cheese fries because of their soft texture and the taste, which is good for people of all ages, including senior citizens. As we follow the trend, our company is linked to up to date information.

Our store is located at Tesco Extra Tebrau City, Lot G2A, Persiaran Desa Tebrau, Taman Desa Tebrau, 81100 Johor Bahru, Johor. We choose it as our business location since it is located in a key region close to Aeon Tebrau City, Ikea, the hospital, and many other amenities. Furthermore, customers will always pass by our stall on their route to the grocery store, and it may catch their interest.

To promote our goods, we used social media as a platform. Instagram and Facebook are the social media platforms that we have been using. In addition, we developed a website to advertise the business, and it will be easier for customers to reach us because we will display our business details on the internet. The customers could make an order through online or personally contact us by WhatsApp and we will personally deliver it ourselves because we have provided delivery services.

1.0 INTRODUCTION

1.1 <u>COMPANY BACKGROUND</u>

Surf Fries is the name of our corporation. We chose the name Surf Fries as the name of our firm because it represents our wonderful cheese fries, which we serve with a wide range of menu options. We think that by giving our shop a distinctive name, we may entice more people to visit us and purchase our one of a kind goods. Our main task is to create various types of menus built with cheese and fries. This is done in order to entice more customers to eat cheese fries. Plus, we get our fries from a supplier. Following that, we made it on our own. Our company creates food for people to eat and enjoy. In fact, our food products are appropriate for people of all ages, genders, and religions.

Our store is located at Tesco Extra Tebrau City, Lot G2A, Persiaran Desa Tebrau, Taman Desa Tebrau, 81100 Johor Bahru, Johor. We choose it as our business location since it is located in a key region close to Aeon Tebrau City, Ikea, the hospital, and many other amenities. Furthermore, customers will always pass by our stall on their route to the grocery store, and it may catch their interest.

Our company began operations on March 5, 2021. It is our agreed upon date for when the activities will begin. One of the reasons we chose this business is because people nowadays enjoy eating fast meals. Plus, in our opinion, creating a cheese and fries menu is much simpler and takes less effort. As a result, by selling cheese fries in a variety of menus, customers can be enticed to try new and diverse flavors. Furthermore, our future plans include the expansion of Surf Fries locations and the continued improvement of all parts of our business and product. Finally, in order to compete with other competitors, we will establish a high-quality standard in the production of our food products.