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A STUDY ON KNOWLEDGE, UNDERSTANDING AND PERCEPTION OF
STATE GOVERNMENT STAFF TOWARDS THE GOVERNMENT
TRANSFORMATION PROGRAMME (GTP) AND ECONOMIC
TRANSFORMATION PROGRAMME (ETP)

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CHAPTER 1

INTRODUCTION

1.1 Introduction

The Government Transformation Programme (GTP) was introduced by the Malaysia's Prime Minister Dato' Sri Najib Tun Razak in April 2009 and will continuously be led by the Prime Minister himself in an effort to transform the Government to improve its delivery of services to the people and move Malaysia forward to achieve the aspirations of Vision 2020. The GTP Roadmap, which is launched on 28 January 2010, describes the details of the GTP on how its work.

The GTP embodies the principles of 1Malaysia, People First, Performance Now. The GTP and delivery in the National Key Result Areas (NKRA) will improve the lives of all Malaysians irrespective of race, religion and region. It is also helping people to achieve the ideals of 1Malaysia. In developing the GTP and selecting the National Key Result Areas NKRA, they put the people's priorities first and will continuously seek feedback to improve this programmed from the people itself. Which mean people first and to ensure Performance Now. They have put in place mechanisms to give them higher confidence of delivery and also this includes the publication of the GTP Roadmap and future Annual Reports which will detail the progress made against each target, Key Performance Indicator (KPIs) for ministers along with six-monthly reviews with the Prime Minister, pro-active feedback from the people via Open Days and many more.

Besides that, they are also working in highly intensive cross agency labs and establish the Performance Management and Delivery Unit (PEMANDU). Economic Transformation Programme (ETP) launched on September 21, 2010, which focuses to turn Malaysia into a high-income nation by the year 2020. It is managed by the Performance Management and Delivery Unit (PEMANDU), an agency under the Prime Minister Department of Malaysia.

Performance Management and Delivery Unit (PEMANDU) were formally established on the 16th of September, 2009 and is a unit under the Prime Minister's Department. PEMANDU's main role and objective are to oversee the implementation, assess the progress, facilitate as well as support the delivery and drive the progress of the Government Transformation Programmed (GTP) and the Economic Transformation Programmed (ETP).

Chairman of the PEMANDU board is YB Senator Tan Sri Dr. Koh Tsu Koon, Minister in the Prime Minister's Department, responsible for National Unity and Performance Management. The post of Deputy Chairman and Chief Executive Officer of PEMANDU is held by Minister in the Prime Minister's Department, YB Senator Dato' Sri Idris Jala.

While the responsibility for end-to-end delivery of national key result area (NKRAs) and ministerial key result area (MKRAs) outcomes ultimately rests with the respective ministries, and the success of the national key economic areas (NKEAs) rest with the private sector, PEMANDU has been mandated to catalyze bold changes in public and private sector delivery, support the ministries in the delivery planning process and provide an independent view of performance and progress to the Prime Minister and ministers.

In relation to the ETP, PEMANDU has been tasked with facilitating the implementation of the Entry Point Projects (EPPs) and Business Opportunities (BOs) that have been identified to ensure that Malaysia is transformed into a high-income nation by 2020. To allow PEMANDU to carry out its responsibilities effectively, it combines the best talent from both the civil service and private sector.