UNIVERSITI TEKNOLOGI MARA

PRACTICE OF MANAGEMENT BY SOCIAL SECURITY ORGANISATION (SOCSO) BASED ON ISLAMIC PERSPECTIVE: STUDY AT SOCSO RAWANG

ABDUL AZIM BIN ABDUL AZIZ

Academic Writing submitted in partial fulfilment of the requirements for the **Bachelor of Mualamat (Hons.)**

Academy of Contemporary Islamic Studies

JULY 2018

AUTHOR'S DECLARATION

I declare that the work in this academic writing was carried out in accordance with the regulations of University Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This academic writing has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with the Academic Rules and Regulations for Under Graduate, University Teknologi MARA, regulating the conduct of my study and research.

Name of Student

Abdul Azim Bin Abdul Aziz

Student I.D. No.

2014373533

Programme

Bachelor in Muamalat- IC210

Faculty:

Academy Of Contemporary Islamic Studies

Academic Writing Title

Practice Of Management By Social Security

Organization (SOCSO) Based On Islamic

Perspective: Study At SOCSO Rawang

Signature of Student

:

:

:

Date

17 July 2018

ABSTRACT

In the growing world and the information technology development nowadays need an effective management to ensure an employee and organization operates smoothly. This paper provides practice of management by Social Security Organisaation (SOCSO) Rawang based on Islamic perspective. This paper also provides Islamic value of management; where leaders first surrender their authorities to 'divine' instructions and then gain knowledge and practices from those instructions for a holistic approach to organizational management. Surrendering to 'divine' instructions inculcates humility, responsibility and self accountability among organizational leaders to fulfill their duties at their best. Holistic approach to organizational management provides corporate leaders with more options to deal with issues innovatively. This paper concludes that SOCSO Rawang was apply Islamic value of management model flexible enough to adapt according to the circumstances for maximum outcome of the organization.

Keywords: Management, SOCSO, Islamic Management, responsibility, accountability.

ACKNOWLEDGEMENT

Praise to ALLAH S.W.T the most exalted whose mercy and blessing have enabled me to complete this report. Peace and blessing of Allah be upon His Messenger, Prophet Muhammad S.A.W. I could have finished this Academic Writing on time and fulfil overall of the requirement needed for this last subject paper of Bachelor in Muamalat (Hons.) I admit there is so much difficulty in finishing this final project paper but thanks to Him that I could finish this subject on time.

First and foremost, I would like to take an opportunity to express big thanks to my respectable advisor Assoc. Prof Mohd Asri Bin Abdullah, for encouraging and guiding me in preparing this final year project paper until it is completed.

Special gratitude towards my beloved family especially my father and my mother, Abdul Aziz Bin Mohd Nor and Azlina Binti Tasmuji for their unconditional love, support, high spirit and monetary support during finishing this final year project. Thank you to all my friends who helped me to complete this thesis.

Special thanks to the staff at Social Security Organisation (SOCSO) Rawang because of their willingness to take part in this research. Also thanks to all people who have helped me directly or indirectly to completing this final year project. May Allah bless all of you and thank you very much.

TABLE OF CONTENTS

CONFIRMATION BY PANEL OF EXAMINERS	ii
AUTHOR'S DECLARATION	iii
ABSTRACT	iv
ACKNOWLEDGEMENT	V
TABLE OF CONTENTS	vi-viii
LIST OF FIGURES	ix
LIST OF ABBREVIATION/NOMENCLATURE	x
CHAPTER ONE: INTRODUCTION OF THE RESE	EARCH
1.1 Introduction	1
1.2 Background of Study	3-4
1.3 Problem Statement	4-5
1.4 Research Objective	5
1.5 Research Question	5
1.6 Significance of Study	5-6
1.7 Scope of Study	6-7
1.8 Limitations	7
1.9 Definition of Term	7-8
CHAPTER TWO: CONCEPT OF MANAGEMENT	
2.1 Introduction	9
2.2 Concept of Management in Islamic Perspective	9-19
2.3 Introduction of Social Security	20
2.4 Modern Concept of Social Security	20-22
2.5 Islamic Concept of Social Security	22-27
2.6 Social Security During Reign of Umar Ibn Al-Khatta	b 27
2.6.1 Sense of Responsibility	28
2.6.2 Department of Social Security	28
2.6.3 Department of Public Treasury	29-30