

UNIVERSITI TEKNOLOGI MARA

**A STUDY ON EMPLOYEES' JOB
SATISFACTION IN DEPARTMENT OF
VETERINARY SERVICES SELANGOR**

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Academic Writing submitted in partial fulfillment
of the requirement for the degree of
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AUTHOR'S DECLARATION

I declare that the work in this academic writing was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This academic writing has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with the Academic Rules and Regulations for Under Graduate, Universiti Teknologi MARA, regulating the conduct of my study and research.


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ABSTRACT

Job satisfaction is one of the important factors that have drawn attention of the organization as well as academicians. In view of the rising competition as a result of globalization, managers have placed great importance on the construct of job satisfaction. This may be due to the findings of many studies that job satisfaction is a significant determinant of organizational commitment. Highly satisfied employees will exert extra effort and contribute positively to the effectiveness and efficiency of their organizations. Job satisfaction will lead to better performance and the employees will be more committed towards their organization. Hence, this study is focused to consolidate the theoretical concept about job satisfaction. This study is conducted in Department of Veterinary Services Selangor located in Shah Alam. I hope this study will help the management here to increase the level of job satisfaction among the employees and can improve the job performance.

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