



**DEPARTMENT OF BUILDING SURVEYING
FACULTY OF ARCHITECTURE, PLANNING AND SURVEYING
UNIVERSITI TEKNOLOGI MARA
CAWANGAN PERAK
KAMPUS SERI ISKANDAR**

**MAINTENANCE AND TROUBLESHOOTING WORK ON GUEST ROOM AT GRAND
BLUEWAVE HOTEL SHAH ALAM**

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(2013666576)
DIPLOMA IN BUILDING SURVEYING**

**PRACTICAL TRAINING REPORT
DECEMBER 2015 – APRIL 2016**

DECLARATION:

I hereby admit that this report is the result of my own efforts, except for the certain parts that are attached from sources that specified in reference chapter.

Prepared By:

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(MUHAMAD SYAFIQ BIN HASNI)

Date: 14/03/2016

Approved By:

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(PUAN NURUL FADZILAH BT ZAHARI)

Date: 14/03/2016

ACKNOWLEDGEMENT

Bismillahirrahmanirahim..

In the name of ALLAH SWT, the Most Gracious, the Most Merciful, I like to raise my palm to show my faith and gratefulness towards HIS upon, divine patience strength and great determination in completing this task.

I would like to thanks to my beloved Building Survey Lecturer and my supervisor that guide me in completing my task with a lot of love, trust and respect, PUAN NURUL FADZILAH BT ZAHARI , who always give teaching, support and help throughout the progress and the smoothness of my practical report. The cooperation is truly appreciated.

Special thanks to Mr. Tarmizi as incharge of Bluewave care project and as my supervisor and all staff of the company. Thanks to all the hard worked and contribution on the sharing knowledge and smoothen my practical training at this company. My practical training will be not successful without the cooperation and guidance from the staff.

The practical training make me learn about working together as a team to complete a job and it is also a new experience in working environment before I truly enter working environment.

Last but not least, I would like to thanks my family and friends who has always support me in order for me to finish and completing this report.

CHAPTER 1: INTRODUCTION

COMPANY BACKGROUND

VISION AND MISSION

ORGANIZATION CHART

LOCATION PLAN

CHAPTER 2: LITERATURE REVIEW

INTRODUCTION OF MAINTENANCE

INTRODUCTION OF MAINTENANCE PROBLEM AND
TROUBLESHOOT

PROBLEM IN BUILDING MAINTENANCE

SUMMARY OF CHAPTER 2