

# NEW PRODUCT DEVELOPMENT DIAMOMIX BY EC-COOK

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#### **EXECUTIVE SUMMARY**

In this age of technology, everyone wants to take an easy way out to do something. Including cooking at home, some people are so busy with their jobs out there that they don't have time to cook food at home. Because of that, they choose to buy food outside without knowing whether the food is clean or not. In addition, some people are not good at cooking, especially people who are single or newly married, with this tool they can cook because with this tool everything is available such as examples, how to cook, the weight of ingredients that need to be included for cooking and others. The purpose of this study was to find information on whether this tool can be marketed outside and whether it will be accepted by consumers. We will run a questionnaire to gather information and seek feedback from outsiders. In conclusion, with the existence of this product may be able to help those who do not have time or busy with work as well as help people who are not good at cooking.

## **1.0 INTRODUCTION**

## **1.1 BACKGROUND OF COMPANY**

EC-Cook Company is a sole proprietorship business. A sole proprietorship is the business that owned and controlled by an individual. It is the easiest type of business to establish.

Name of the	
Company	EC-COOK SHOP
Address	A-203, Menara 2, Jalan Maharaja, Kampung Haji Somad Ali,
	59200 Kuala Lumpur.
Contact Number	Toll Free Number: 1 800 88 9999 (Product & Customer
	Support, Operating Hours: 9am – 5pm daily)
	Telephone Number: +603-7711 7000
Operational	Home Electronics & Appliance Support
Hour	8 AM - 12 AM EST M-F 9 AM - 6 PM EST Sat, Closed Sunday
Email	For website and online order related inquiries, please contact
	us at https://www.ec-cook.com/my/support/email-technical-
	<u>question/</u>
Website	Official page at
	https://www.ec-cook.com/my/
	To find your closest Service Center at
	https://www.ec-cook.com/my/support/service-centre/
	For live chat at
	https://livechat.support.eccook.com/Customer_new/My

Table 1: Company Background
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#### 2.3.2 PRODUCT DESIGN & FEATURES



#### Figure 3: Product Design

The food processor is kitchenware to facilitate repetitive tasks for food preparation. A food processor is similar to blenders in many forms. The name of this product is 'Diamomix'. It is one of kitchenware. The name of Diamomix is inspired by the diamond shape, which is called 'Dia-'. Next, '-mix' refers to the function of this product that has two processes such as 'blend' and 'cook'. Compared to the original food processor, it only contains a few limited processes. Food processors are divided into many products and each product contains only a specific process. For example, blenders and are divided into fruit blenders and meat blenders. Next, the food processor cannot be ready to be cooked and requires other equipment as well. Therefore, with this 'Diamomix', it can solve the problem.

The main function of Diamomix is to process raw materials into ready-to-eat foods. Because Diamomix has a grinding function and can be directly cooked using only one of these utensils. It also comes with LCD screen technology used to control the cooking process and it can also be controlled with applications created with various functions. Not to forget, it has the interesting advantage of being rechargeable by using only batteries and can be used anywhere plus an electrical source. With this Diamomix, it can help users to solve the problems experienced and it is also very suitable for the use of advanced technology for all groups in this age of technology.

Diamomix has multiple functions. Among them, this diamomix can grind food, cook, make cakes, and others. This diamomix has two different levels with different