



**FACULTY OF ADMINISTRATIVE SCIENCE AND  
POLICY STUDIES  
UNIVERSITI TEKNOLOGI MARA KEDAH**

**A STUDY ON THE FACTORS THAT CONTRIBUTE TO THE  
STUDENT'S PERFORMANCE IN ENGLISH  
COMMUNICATION AMONG BACHELOR STUDENTS  
IN UITM KEDAH**

**NURHASMIZA BT IBRAHIM**

**2010824878**

**CHE FAZLINA BT CHE IBRAHIM**

**2010672368**

**SUPERVISED BY  
NOORLAILAHUSNA BINTI MOHD YUSOF**

**JULY 2013**

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## **ABSTRACT**

This study was carried out to determine the factors that contribute to the students' performance in English communication among Bachelor students in UiTM Kedah. Specifically, the objectives of this study were to know the pattern of student's performance in SPM and MUET and to determine the strength of the relationship between self-confidence, preparation and anxiety with student's performance in English communication. The study also conducted to determine the main factor that contributes to student's performance in English communication. Based on the previous research, the findings showed that most of the employers concerned more on the English communication ability in considering employment for fresh graduates. In the context of Malaysia, it is believed that English is correlated with higher income and job productivity. If the knowledge workers do not master in English, they will not be able to participate effectively in global and local productions of knowledge. In the context of education, there must be reasons that lead to the English communication problems among the fresh graduates. Self-confidence, preparation, and anxiety were among the factors studied in the research. In this study, qualitative method had been used to collect the data by using questionnaire.

## CLEARANCE FOR SUBMISSION

NOORLAILAHUSNA BINTI MOHD YUSOF

I have received the final and complete research report and approved the submission of this report for the evaluation.



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(NOORLAILAHUSNA BINTI MOHD YUSOF)

Date : 09/07/2013 .

## THE DECLARATION

### Declaration

We hereby declare that the work contained in this research proposal is original and our own expect those duly identified and recognized. If we are later found to have committed plagiarism or acts of academic dishonesty, action can be taken in accordance with UITM's rules and academic regulations.

Signed,



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NURHASMIZA BINTI IBRAHIM



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CHE FAZLINA BINTI CHE IBRAHIM

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