



## **SOCIAL MEDIA PORTFOLIO**

PRINCIPLES OF ENTREPRENEURSHIP (ENT530)



FACULTY : FACULTY OF ACCOUNTANCY

PROGRAMME: BACHELOR IN ACCOUNTANCY HONS. (AC220)

CLASS : AC220B4H

SUBMITTED TO : PUAN NUR SHAHRULLIZA MUHAMMAD



## **ACKNOWLEDGEMENT**

First and foremost, praises and thanks to Allah for his showers of blessings throughout completing my Social Media Portfolio assignment successfully.

I would like to express my deep and sincere gratitude to Puan Nur Shahrulliza Muhammad for giving me the opportunity to fulfill this portfolio and providing invaluable guidance to me. Her vision, sincerity and motivation have deeply inspired me and i am truly grateful for what she has offered. She gave me continuos support and guided me in different matters regarding the assignment. Therefore, i am sincerely thankful for her overall support.

Furthermore, it would not be possible without the help of my parents and families as they have helped me in various ways. I would like to express my gratitude to them for their love, cooperation, encouragement and prayers which helps me a lot in the completion of this portfolio. Not to forget, deeply thankful to all my classmates who have willingly helped me out with their abilities.

Last but not least, i hope that all the efforts will give a lot of benefits not only for the sake of myself but also for the nation and country. By completing this assignment, it has taught me many things, especially about how to become successful entrepreneur in the future.



## **EXECUTIVE SUMMARY**

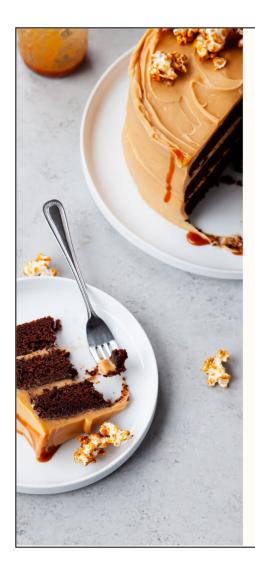
Nys's Dessert Signature is a sole proprietorship bakery business which specializes in cakes and cookies. It was established on 10th April 2021. The name "Nys" represents the founder's name, Anis. Our shop is located at Bandar Senawang, Negeri Sembilan. How we get the idea to open up a bakery business is because the founder herself is a sweet tooths and love to bake. She discovered that there are many desserts lovers in Malaysia. Therefore she believed that this is a great opportunity to start up her career in bakery business.

In order to create a unique recipe, Anis always play and experiment with many ingredients especially from premium brands so to improvize and represent her own dessert signature. Blueberry Cheesecake, Hazelnut Chocolate Cake, Salted Caramel Chocolate Cake are the first range of desserts that have been introduced to the market and continuously many desserts have been introduced afterwards.

Currently, we have 6 cakes and 5 cookies so far in order to strenghten our brand name and made known to the market and more to come in the future. Mainly, we targeted only for people in Seremban area and aim to open more branches in across Malaysia in the near future. Our desserts is perfect for any occasions such as birthday party, high tea, school events, etc.

In addition, we developed marketing strategy by creating a Facebook page to expand our business through social media and learning to make Facebook post for business product through teaser video or poster, soft sell and hard sell. Customers can see the menu offered at Nys's Dessert Signature page and ask any inquires about their purchases to our customer service by clicking the Whatsapp link. Literally, we freshly baked our desserts upon order to maintain the quality of it. They may choose to pickup at the shop or request for delivery, and we delivered right after it is baked to their doorstep.

Nys's Dessert Signature is committed to search for our 100% customer's satisfaction to maintain our long term relationship.



## Table of Content

ACKNOWLEDGEMENT	3
EXECUTIVE SUMMARY	4
I. GO-ECOMMERCE REGISTRATION	6
II. INTRODUCTION OF BUSINESS	
a. NAME AND ADDRESS OF BUSINESS	7
b. ORGANIZATIONAL CHART	9
c. MISSION/VISION	10
d. DESCRIPTIONS OF PRODUCTS/SERVICES	11
e. PRICE LIST	16
III. FACEBOOK (FB)	
a. CREATING FACEBOOK (FB) PAGE	18
b. CUSTOMING URL FACEBOOK (FB) PAGE	19
c. FACEBOOK PAGE LIKES	20
d. FACEBOOK (FB) POST – TEASER	21
e. FACEBOOK (FB) POST – COPYWRITING (HARDSELL)	23
f. FACEBOOK (FB) POST – COPYWRITING (SOFTSELL)	28
g. FREQUENCY OF POSTING	33
IV. CONCLUSION	37

