FACULTY OF ADMINISTRATIVE SCIENCE & POLICY STUDIES
UNIVERSITI TEKNOLOGI MARA

BACHELOR OF ADMINISTRATIVE SCIENCE

THE FACTORS INFLUENCES TRAINING EFFECTIVENESS AMONG EMPLOYEES

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CLEARANCE FOR SUBMISSION OF THE RESEARCH REPORT BY THE SUPERVISOR

Name of the Supervisor   : Noorlaila Husna binti Mohd Yusof

Tittle of Research Report   :The Factors Influences Training Effectiveness among Employees

Name of Student I   : Noor Atika binti Yaacob

Name of Student II   : Nor Fatihah binti Ab. Halim

We hereby reviewed the final and complete research research report and approve the submission of this report for evaluation.

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(NOORLAILA HUSNA BT MOHD YUSOF)

SUPERVISOR

DECLARATION

We hereby declare that the work contained in this research proposal is our own except those which have been duly identified and acknowledged. If we are later found to have plagiarized or act to have committed other forms of academic dishonesty, action can be taken against our under the Academic Regulations of UiTM's.

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THE ABSTRACT

Training is important to produce employees with appropriate skills to enhance their productivity and competitiveness in the organization. The objective of this article is to examine the effectiveness of the training on employees in the Kubang Pasu District Education Office, Kedah. This study uses a census sampling technique and there are 69 workers being sampled from all the population in the organization. In addition, the data has been analyzed using the descriptive analysis, pearson correlation, multiple regression and reliability test. The results of the study found that the reaction is most dominant factor that leads to training effectiveness. This study has been using the Kirkpatrick model to measure the effectiveness of training among employees. Based on these findings, it is proposed that the research should be conducted at the private sector and allow for qualitative methods to obtain data.