#### UNIVERSITI TEKNOLOGI MARA

# AN INDUSTRIAL DESIGN PRACTICE USING RAPID PROTOTYPING: A CASE STUDY

#### AHMAD ZUHAIRI ABDUL MAJID

Thesis submitted in fulfillment of the requirements for the degree of Master of Art and Design

Faculty of Art & Design

February 2005

#### **ACKNOWLEDGEMENTS**

In the name of GOD, Most Gracious, Most Merciful. I would like to express my gratitude and special thanks to my research supervisor Dr. Baharuddin Ujang, the Dean of faculty of Art and Design, for the guidance and support he has given me to complete this research project. I would also like to thank my project co-supervisor Dr. Kamaruzaman Md. Isa for his assistance and advice especially in analyzing the data for the case study. My sincere thank and appreciation to the participants who are willing to give support in the case study, they are; En. Wan Ahmad Rizam from Tellinx Sejagat Sdn. Bhd., Mr. Victor Devadas from RPS Sdn Bhd. and lastly thanks to En. Ismail Hassan from Telekom Research and Development Sdn. Bhd. Finally, without help on the language from Dr. Baharuddin Ujang and Dr. Mok Soon from PETRONAS, this thesis would not be successful grammatically. Thank God for giving me strength to complete this research. "God is the One who created you weak, then granted you after the weakness strength, then substituted after the strength weakness and gray hair. He creates whatever He wills. He is the Omniscient, the Omnipotent", (Quran 30:54).

### TABLE OF CONTENTS

ACKN	OMPEDO	SEMENT	11	
TABLE OF CONTENTS LIST OF TABLES				
LIST OF TABLES			viii	
LIST O	F FIGUR	RES	xi	
	xvi			
ABSTR	ACT		xxi	
1.0	INT	RODUCTION	1	
2.0	LITERATURE REVIEW		8	
	2.1	Introduction	8	
	2.2	Phases In Design Process	18	
	2.3	Prototyping: The definition	9	
	2.4	Design Process and Rapid Prototyping	10	
	2.5	Cost	12	
	2.6	Comparison between RP and CNC machining	13	
	2.7	The Origin of Rapid Prototyping	14	
	2.8	Prototyping Purposes	16	
	2.9	Rapid Prototyping Technology	18	
	2.10	Product Design Management and Planning	21	
	2.11	Prototyping in Design Education	22	
	2.12	Summary	24	
3.0	METHODOLOGY		29	
	3.1	Introduction	29	
	3.2	Method	30	

	3.3	Initial Stage	31
	3.4	Site and Participants	32
	3.5	Design of the study	34
	3.6	Researcher's role	35
	3.7	Data Collection	35
	3.8	Interviews	35
	3.9	Journal Entry	36
	3.10	Data Analysis	37
	3.11	Trustworthiness	38
	3.12	Summary	39
4.0	DAT	CA COLLECTION	40
	4.1	Introduction	40
	4.2	Data collection from the Interview	40
	4.3	Summary of interview with the employer	41
	4.4	Phases of Industrial Design Process	43
		4.4.1 Design process project 1 (TS01/02HS)	47
		4.4.2 Design process Project 2 (TS01/02SMS)	48
	4.5	Summary of the interview with the service provider	48
	4.6	Summary of the interview with the end client	50
	4.7	Journal entries and Observation	51
	4.8	Coding and Categorizing	52
	4.9	Data collection from the questionnaire	52
5.0	DATA ANALYSIS		
	5.1	Introduction	54
	5.2	Qualitative Analysis from Interviews	54
	5.3	Qualitative Analysis from Literature	56
	5.4	Quantitative Analysis - Profile of Respondents	57
		5.4.1 Distribution of respondents based on "Job	
		Designation"	57

#### **ABSTRACT**

## An Industrial Design Practice using Rapid Prototyping: A Case study.

The production of a prototype is a critical step in any production and design process. Prototypes are necessary for determining tooling considerations, aesthetic evaluations, and design verification. In the past, prototype parts required weeks, even months, of high-cost machining, hand modeling, and manual drawings and layouts. With the new technology of Rapid prototyping (RP) provide solution in competitiveness. Rapid prototyping, in its generic sense, should be referred to as manufacturing processes that can create prototype parts rapidly. The purpose of this research is to documenting a case study on product development that uses rapid prototyping service. From this study also the researcher need to see the involvement of industrial designer in the development process in producing prototypes which required by the client, Tellinx Sejagat Sdn. Bhd.

There are two main research questions to be answered in the case study. One is to establish how that RP could contribute towards enriching the design process in industrial design activities locally and to find what are the challenges that emerge when local industrial designer applies RP in the industrial design process.

The case study identifies the significance of rapid prototyping in industrial design in Malaysia. If RP is needed in the local industry, the analysis on the involvement of industrial designers in RP will reflect how the local industrial education could contribute.

This area of study was examined using both qualitative and quantitative analyses obtained from primary and secondary data. Specifically, primary data used questionnaires which samples were drawn from fifty-three local industrial design practitioners and academicians. The secondary data was gathered from various statements on design process and prototyping in the literature review. The researcher used qualitative method that applies participant observation. He was given tasks to develop products from design to prototyping. To analyze the involvement of the local industrial designer in RP, the researcher used interviews and questionnaires to support the findings. At the end of the case study it shows that the interview and survey data strongly indicate that rapid prototyping is considered as an important tool and has a positive impact for the design process and ultimately the market. In this research, the researcher successfully fulfilled the tasks given which to develop products from design to prototyping.