

UNIVERSITI TEKNOLOGI MARA FACULTY OF INFORMATION MANAGEMENT

INDUSTRIAL TRAINING REPORT

PERPUSTAKAAN AL-BUKHARI UNIVERSITI TEKNOLOGI MARA PAHANG 26400 BANDAR TUN ABDUL RAZAK JENGKA PAHANG MALAYSIA

Prepared By: AMIR BIN MUHAMAD SHAFIE 2013293928

BACHELOR OF INFORMATION SCIENCE (HONS) LIBRARY MANAGEMENT (IM244)

AUGUST - DECEMBER 2015

DECLARATION

I hereby declared that work in this industrial training is my own collective product and all material used in this report is my own except for quotation which have been duly acknowledge.

AMIR BIN MUHAMAD SHAFIE

31st DECEMBER 2015

2013293928

ACKNOWLEDGEMENT

First and foremost, I would like to thank the Almighty for giving me the time, chance and help me in completing this Industrial Training Report. Thanks Allah for giving His blessing and opportunity for me to finish the practical training in a good health.

Next, I would like to thank my dedicated and kind lecturer Mr Ridzuan Bin Ibrahim, which was my official supervisor from the Faculty of Information Management in Library Science for the practical training subject. He gave me a lot of supports, guidance, motivation and comments in order to ensure that I am able to complete this report in the right way and on time. Not to forget also to Dr Norasiah Bt Harun who was my visiting lecturer during my practical training at Al – Bukhari Library, Campus of UiTM Jengka Pahang Branch, for her willingness to come and visit me at Pahang from UiTM Puncak Perdana, Shah Alam. I would like to express my utmost gratitude and appreciation to Madam Rsonita Bt Ja'afar as a Vice Chief of Librarian at UiTM Jengka and Madam Norfitriah Bt Mat Seman as my efficient and very supportive supervisor during my practical training Al – Bukhari Library, for giving me her trust to learn and gain new experience working in the organization. Besides that, thank you to all the staffs at Al – Bukhari Library which were so friendly and assisted me in doing my works and give full cooperation during my internship. Not to forget, both of my beloved parents, for their countless generosity and concerns.

Last but not least, I would like to give my special thanks to those whom has involved directly and indirectly, for the great ideas, supports, encouraging words, and guidance throughout my practical training and completing the report.

ABSTRACT

Faculty of Information Management in Library Science makes compulsory for all the degree students to take Industrial Training subject in organization that applied library science field for 5 month. Therefore, it is compulsory for every student to submit the report of practical training before the total marks been calculated. Al – Bukhari Library UiTM Jengka Campus, Pahang Branch has been chosen by me as a trainee because of the strategic location that near around the trainee's resident area. The main function of this organization is it to give the information and separate information to citizen on this area. Besides that, the trainee preferred to do his practical training at this organization because he wanted to gain new experiences in a government entity, get involved with the public and learn how to apply the theory that being learned during class in reality world. This is due to the organization that closely related to the course that the **w**ainee carried throughout the bachelor degree program.

TABLE OF CONTENTS

DECLARATION	i
ABSTRACT	ii
ACKNOWLEDGEMENT	iii
CHAPTER 1: Introduction Background of the Organization	10
1.1 Vision, Mission, Motto, Philosophy, Objective, Value and Pol	licy12
1.2 Executive Management Organization Chart of UiTM Pahang.	15
1.3 Location of UiTM Pahang, Jengka Campus	16
1.4 About Al-Bukhari Library, UiTM Pahang Campus of Jengka.	17
1.5 List of Librarian at Library Al-Bukhari UiTM Pahang	18
1.5.1 Vision, Mission, Objective & Principle of Al-Bukha	ri
Library	19
1.5.2 Al-Bukhari Library Client Charter	20
1.6 Operation Hours of Al-Bukhari Library	
1.7 Membership Loans Details of Al-Bukhari Library	22
1.8 Organization Chart of Al-Bukhari Library	
CHAPTER 2: Organization Information	25
2.1 Administration Unit (UPt) Structure	
2.1.1 Function of Administration Unit (UPt)	
2.2 Customer Service & Collection Management Unit (UPPPK)	
Structure	27
2.2.1 Customer Service & Collection Management Unit	
(UPPPK)	27
2.2.2 Customer Service & Collection Management Unit	
(UPPPK) Functions	
2.2.3 Customer Service & Collection Management Unit	
(UPPPK) Activities	
2.3 Binding Unit (UJ) Structure	