

**UNIVERSITI TEKNOLOGI MARA  
FACULTY OF ADMINISTRATIVE SCIENCE & POLICY  
STUDIES**



**JOB SATISFACTION AMONG PUBLIC SERVANTS IN  
PERLIS STATE SECRETARY OFFICE**

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I have received the final and complete research proposal and approve the submission of the report for evaluation.



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3.4	Sample size	27
3.5	Sampling technique	28-29
3.6	Measurement/Instrumentation	29-42
3.7	Data collection	42-43
3.8	Data analysis	43-48
3.8	Conclusion	48

## **Chapter 4: Research Finding**

4.1	Introduction	49
4.2	Demographic analysis	49-59
4.3	Descriptive analysis	59-61
4.4	Findings	61-67
4.5	Regression analysis	67-69
4.6	Conclusion	70

## **Chapter 5: Discussion and Conclusion**

5.1	Introduction	71
5.2	Discussion and Finding	71-77
5.3	Research Implication	77
5.4	Research Limitation	78
5.5	Recommendation	78-79
5.6	Conclusion	79-80

References

Appendices

## List of Figure

Figure 1.1: Line graph for cases or absenteeism in Perlis State Secretary Office.....	3
Figure 2.1: Conceptual framework.....	19
Figure 4.1: Pie chart for Demographic profile of gender.....	50
Figure 4.2: Pie chart for Demographic profile of age.....	52
Figure 4.3: Pie chart for Demographic profile of department.....	54
Figure 4.4: Pie chart for Demographic profile of experience.....	55
Figure 4.5: Pie chart for Demographic profile of academic qualification.....	57
Figure 4.6: Pie chart for Demographic profile of salary.....	59

## **CHAPTER 1**

### **INTRODUCTION**

#### **1.1 Introduction**

This chapter focuses on the background of the study, which is measure the job satisfaction among public servants in Perlis State Secretary Office. The presentation of this chapter begins with the research background, followed by the problem statement, research questions, research objectives scope of the study, significant of the study, the definitions of the terms and concepts used in this study and lastly is the conclusion.

#### **1.2 Research background**

Work is an important aspect in human life. Some consider work as a source of prestige and social recognition while some evaluate work as meaningful because it provides excitement of creativity and the opportunity to give something to them. But for most, the main purpose of work is to make money for living. However, this does not indicate that money is the only reward in a job, it also could be have a good coworker, the change of exercise power and feeling of useful also important (Cinar, 2012). Unhappiness with work will influence work life. Organizations need effective managers and coworkers to achieve their objectives. Organization cannot succeed without their human resource effort and commitment.