

# ENT600 TECHNOLOGY ENTREPRENEURSHIP CASE STUDY

**PRODUCT ANALYSIS OF DECATHLON** 

**HIKING SHOES** 



FACULTY / PROGRAM	: FACULTY OF SPORTS SCIENCE AND RECREATION
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#### **EXECUTIVE SUMMARY**

Decathlon S.A is a French sporting goods retailer which sales wide range of sporting goods such as clothing, sportswear, and sports equipment, usually in large, big-box superstores averaging 4,000m2 in size. For this assignment I just want to improvised the hiking shoes that decathlon has made for the better one. I have founded the SWOT analysis of this hiking shoes to make me easier to elaborate and know the weakness to improve the shoes to the new. I have provide three solution that can make this shoes will be on the top sales and the popularity of this shoes will be increase. Im ensure that my product that I have improvised will be popular to the worldwide.

# 1.0 COMPANY INFORMATION 1.1 BACKGROUND



Name Of The Company	: DECATHLON S.A
Business Address	: 8Trium Tower Jalan Cempaka SD12/5, Persiaran Kenanga
	Bandar Damansara, 52200 Kuala Lumpur
Telephone Number	: 03 - 6280 6701
E-Mail	: <u>decathlon.malaysia@decathlon.com</u>
Website	: <u>www.decathlon.my</u>
Facebook Web Page	: Decathlon Malaysia
Operation Time	: Monday until Sunday (10:00 a.m. – 10:00 p.m.)
Form Of Business	: Sports Apparel
Main Activity	: Manufacturer sporting goods such as clothing, sportswear,
	and sports equipment.

Decathlon S.A is a French sporting goods retailer which sales wide range of sporting goods such as clothing, sportswear, and sports equipment, usually in large, big-box superstores averaging 4,000m2 in size. It was founded by Michel Leclercq in 1976 and has grown to become once one of sports supplier with 1647 stores in nearly 1000 cities in 57 countries and region. It can be said to be the largest sporting goods retailer in the world. The first ever shop was open in Lille, France whereby over a decade after that, it expended its expenditure to various countries like Germany in 1986, Spain in 1992, Italy in 1993, Belgium in 1997, Portugal and the United Kingdom in 1999, Brazil in 2001, China in 2003, India in 2009, Taiwan in 2012, Hong Kong in 2013, Malaysia and Singapore in 2016, South Africa, Philippines and Indonesia in 2017 and South Korea, Australia in

#### **1.3 PRODUCT/SERVICES**

Decathlon provide the product due to its priority which is for the people who involve in sport. The product was innovating, enticing and high performance with the accessible price to everyone. The design of products was simple yet smart, stylish yet practical and also affordable with a quality. The products that was provided are for all sport including shoes, activewear, loungewear, athleisure, bag and accessories, bikes, supplements, skin and body care, water bottles and also equipment for recovery and injury.

#### **1.4 TECHNOLOGY**

Decathlon using technologies that are very efficient for a big stores for information system such as RFID, online payment, and Openbravo Web POS. This technology will help staff to keep informed of the stocks and asset in the stores and also to make check-out process become more efficient. Besides that, these technology can reduces time spent for staff training.

RFID is a term for Radio-frequency identification is a wireless non-contact use of radio frequency waves to transfer data. It allows the users to identify and track inventory and assets in the stores automatically.

Next, online payment also available in Decathlon. The customers can just using payment methods such as using Visa, Mastercard, Boost, FPX, Touch N Go, GrabPay, and Hoolah payment. This kind of payment methods will make the payment of the product become more easier.

The last technology been used by Decathlon is Openbravo Web POS. Openbravo Web POS is to help the shop stores assistant in client-side selling and also enables the checkout method.

#### **1.5 BUSINESS, MARKETING, OPERATIONAL STRATEGY**

Marketing is important to promote and selling the company's product through advertising. There are marketing strategies that been used by Decathlon to promote their product is through their website that is www.decathlon.my and also through social media such as Instagram, Twitter, Facebook and also Tik Tok. The reason why Decathlon use social media as one of their marketing strategy is mostly people have social media and through advertisement on social media, they can attract people to buy sports good from the stores.