

**UNIVERSITY TEKNOLOGI MARA**

**SAFETY AND SECURITY IMPROVEMENTS IN PUBLIC  
TRANSPORTATIONS BASED ON PUBLIC PERCEPTIONS**

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**DIPLOMA IN TOWN & REGIONAL PLANNING**

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## AUTHOR'S CLARIFICATION

I declare that the work in this Planning Project Paper was carried out in accordance with the regulations of University Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This project paper has not been submitted to any other academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with the Academic Rules and Regulations for Undergraduate, University Teknologi MARA, regulating the conduct of my study and research.

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## **ABSTRACT**

Public transportation poses a higher risk of safety and security since there happen to be more passengers in one car. The problem becomes worse in developing countries, because of the lack of suitable and integrated approaches. The aim of this research is to explore the perception of safety and security problems on the part of those parties involved in the operation of public transportation. This perception is used as a base to develop an improvement agenda for the particular context of developing countries. The research employs a questionnaire survey to collect the perception data. However to improve security and safety recommendations were introduced to make sure the objective gain. 40 respondents were answering the questionnaire used to make sure the perceptions can be accepted to improve safety and security in Terminal Amanjaya, Ipoh.

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