

UNIVERSITI TEKNOLOGI MARA
FACULTY OF ADMINISTRATIVE SCIENCE AND POLICY
STUDIES



A STUDY ON THE BEHAVIOURAL INTENTION TO
ABSENTEEISM AMONG SCHOOL STUDENTS AT SMK TAMAN
RIA

NURUL SYAHIRAH BINTI MOHD ZAIK 2017315625
NURLIYANA BINTI ABD AZIZ 2017714867

DECEMBER 2019

CLEARANCE FOR SUBMISSION OF THE RESEARCH BY THE SUPERVISOR

Name of Supervisor : Miss Nor Ardyanti Binti Ahmad

Title of Research Report : A Study on the Behavioural Intention to
Absenteeism among Students in SMK Taman Ria

Name of Student I : Nurul Syahirah Binti Mohd Zaik (2017315625)

Name of Student II : Nurliyana Binti Abd Aziz (2017714867)

I Have Reviewed The Final And Complete Research And Approve The Submission of This Report For Evaluation.

.....
Miss Nor Ardyanti Binti Ahmad

Abstract

Absenteeism has become one of the major problems in the most countries in the world. The issues have raised concerns in Malaysia as there were high number of students who was absent to school which reported 67,053 students. Therefore this study examines the level of behavioral intention to absenteeism among students in SMK Taman Ria. A cross sectional survey was applied and used in this study. The numbers of questionnaire distributed were 242 completed questionnaire by only 233 questionnaire returned and useable. The data obtained were analyzed and these following findings were found out. On the one hand, all of independent variables (attitude, subjective norms and perceived behavioral control) have a significant relationship with the behavioral intention to absenteeism, on the other hand, the level of intention was very low. Hence, future research must study another factor that lead to behavioral intention toward absenteeism among the students.

Keywords: *Absenteeism Intention, Theories of Planned Behavior (TPB), attitudes, subjective norms, perceived behavioral control (PBC)*

CONTENTS

Clearance for submission of the research by the supervisor	
Declaration	
Acknowledgement	
Abstract	
Table of content	
List of tables	
List of figures	

CHAPTER ONE: INTRODUCTION

1.1	Introduction	1
1.2	Background of the Study	1
1.3	Problem Statement	3
1.4	Research Question	6
1.5	Research Objectives	6
1.6	Scope of Study	7
	1.6.1 Level	7
	1.6.2 Territory	7
	1.6.3 Time	7
1.7	Significant Of Study	8
	1.7.1 Students	8
	1.7.2 Family Members	8
1.8	Definitions of Terms, Terminology and Concepts	9
	1.8.1 Behavioural Intention	9
	1.8.2 Absenteeism	9
	1.8.3 Attitudes	10
	1.8.4 Subjective Norms	10
	1.8.5 Perceived Behavioural Control	11
1.9	Conclusion	11

CHAPTER TWO: LITERATURE REVIEW & CONCEPTUAL FRAMEWORK

2.1	Introduction	12
2.2	Behavioural Intention to Absenteeism	12
	2.3 Theory of Planned Behaviour (TPB)	14
	2.3.1 Attitude	15
	2.3.2 Subjective Norms	17
	2.3.3 Perceived Behavioural Control (PCB)	18
2.4	Other Factors That Lead Absenteeism Intention	19
	2.4.1 Family	19
	2.4.2 School Environment	20
	2.4.3 Peers	21
2.5	Variable related to the study	22
	2.5.1 Attitude	22
	2.5.2 Subjective norms	22
	2.5.3 Perceived Behavioural Control	23
2.6	Conceptual Framework	23
2.7	Hypotheses	26
2.8	Conclusion	27

CHAPTER THREE: RESEARCH METHODOLOGY

3.1	Introduction	28
3.2	Research Design	28
3.3	Unit of Analysis	29
3.4	Sample Size	30
3.5	Samplings Technique	31
3.6	Measurement / Instrument	31
	3.6.1 Nominal Scale	32
	3.6.2 Ordinal Scale	33
	3.6.3 Interval Scale	33
	3.6.4 Questionnaire Development	33
	3.6.5 Behavioural Intention to Absenteeism among School Students at SMK Taman Ria	34
	3.6.6 Attitude	34
	3.6.7 Subjective Norms	35
	3.6.8 Perceived Behavioural Control	35
3.7	Data Collection	37
3.8	Data Analysis	38
3.9	Pilot Study	39
	3.9.1 Reliability Test	39
3.10	Conclusion	40

CHAPTER FOUR: FINDINGS

4.1	Introduction	41
4.2	Data Cleaning	41
4.3	Demographic Profile of Respondent	42
4.4	Goodness of Measure	43
4.5	Assumption Testing	44
	4.5.1 Related Pairs	44
	4.5.2 Scale of Measurement	44
	4.5.3 Testing Normality	45
	4.5.4 Linearity and Homoscedasticity	46
4.6	The Interpretations of Key Findings	46
	4.6.1 Level of Behavioural Intention to Absenteeism among School Students at SMK Taman Ria	46
	4.6.2 The Relationship between Attitude and Behavioural Intention to Absenteeism	48
	4.6.3 The Relationship between Subjective Norms and Behavioural Intentions to Absenteeism	49
	4.6.4 The Relationship between Perceived Behavioural Control And Behavioural Intentions to Absenteeism	50
	4.6.4.1 Summary of Pearson-Product Correlation	51
	4.6.4.2 Summary of Hypotheses Tested	52
	4.6.5 Most influential factor that contribute to behavioural intention to absenteeism	52
4.7	Conclusion	53