



**UNIVERSITI TEKNOLOGI MARA**

**INDUSTRIAL TRAINING REPORT**

**TELEKOM MALAYSIA (TM) BERHAD  
PLANNING & PROJECT MANAGEMENT  
NETWORK RELOCATION & TRESPASSING  
50672 KUALA LUMPUR**

**BY  
NOOR HIDAYAT BIN MOHD SUBANDI  
2012791063**

**BACHELOR OF INFORMATION SCIENCE (HONS.) INFORMATION  
SYSTEM MANAGEMENT**

**FACULTY OF INFORMATION MANAGEMENT  
UNIVERSITI TEKNOLOGI MARA  
SHAH ALAM**

**MARCH 2017 – JULY 2017**

# Table of Contents

Declaration	1
Abstract	2
Acknowledgement	3
<b>CHAPTER 1</b>	
1.1 Background of The Organization	5
1.2 Management Operation	7
1.3 Mission, Vision, Guiding Values & New Brand / Tagline	8
1.4 Objective & strategy	9
1.5 TM Berhad History	10
1.6 Company Logo	10
1.7 Company Product	11
1.8 Organizational Structure	12
<b>CHAPTER 2</b>	
2.1 Organization Information	14
2.2 Objective Network Relocation And Trespassing	16
<b>CHAPTER 3</b>	
3.1 Training Activities	18
3.2 Special Project	21
3.3 Storyboard	29

**DECLARATION**

I hereby declare that this is my original work. I have not copied from any other student's work or from other sources. I am also declare that no part of this report has been published or submitted for publication except where due to reference or acknowledgement is made explicitly in text, nor has any part been written for me by another person. I confirm that I have read and understood the UiTM regulations with regards to plagiarism and will be penalized by the university if found guilty.

Signed by



---

Noor Hidayat Bin Mohd Subandi  
2012791063 (IM245)

Date of submission: 25<sup>th</sup> July 2017

**ABSTRACT**

Overall, this report reflects how my training industry at Telekom Malaysia Berhad been held which is at Network Relocation and Trespassing (NRT) Unit under Planning and Project Management (PPM) Department at TM Annexe 2. My industrial training start from March 2017 until July 2017. Recounting how the operations performed in Telekom Malaysia Berhad from aspect company background, company capabilities, performance of the company and also the service companies provided constantly told how operations at Network Delivery (ND) that is, in my department Planning and Project Management Department runs from start to finish and also a responsibility that should be taken.

Keyword: Company background, performance, capabilities, PPM, ND, NRT, responsibility

## **ACKNOWLEDGEMENT**

First of all, I would like to thank our IML 654 lecturer's & Supervisor, Dr. Masitah Binti Ahmad for giving me useful advice and information in completing this project. Dr. Masitah Binti Ahmad is an experienced lecturer, who is willing to share her knowledge with her students. She guides me when I face any problems in completing my assignment.

Besides that, I would like to thank course mates for providing me so much of their resource full ideas, inspirations and supports in doing this assignment. Also, many thank to my supervisor, Puan Juliana Binti Mat Yaacob for supporting me non-stop and assisting me with this project.

Last but not lease, I would like to express my thanks and appreciation again, for those who have contribute their brilliant ideas and great supports, especially my wife in helping me to get the assignment done on time.

Thank you so much guys and may Allah s.w.t bless all of you.

Noor Hidayat Bin Mohd Subandi (2012791063)