

UNIVERSITI TEKNOLOGI MARA (UTM)  
FACULTY OF ADMINISTRATIVE SCIENCE & POLICY STUDIES

PUBLIC OPINION ON THE ACCOUNTABILITY OF LOCAL  
GOVERNMENT: A CASE STUDY OF DBKK

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## THE DECLARATION

I declare that the work in this thesis was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the result of my own work, unless otherwise indicated or acknowledged as referenced work. This thesis has not been submitted to any other academic institution or non-academic institution for any other degree or qualification.


In the event that my thesis is found to violate the conditions mentioned above, I voluntarily waive the right of conferment of my degree and agree to be subjected to the disciplinary rules and regulations of University Teknologi MARA.

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## **ABSTRACT**

This research is an attempt to understand the public opinion on the accountability local government which is focused on Dewan Bandaraya Kota Kinabalu (DBKK). There is an increasing demand of accountability and transparency from the public towards the local government recently. The objective of this research is to find out what are the opinions of the public towards the accountability of local government. The research method consists of primary and secondary data such as the distribution of questionnaires among the public around Kota Kinabalu and document review from both online and offline resources. All of the information gathered is important to bring some ideas to conduct the research. This research develops a quantitative instrument to find out what is the public opinion on the accountability of the local government.

**Field of Research:** Accountability, Local Government