

UNIVERSITI TEKNOLOGI MARA

FACULTY OF ADMINISTRATIVE SCIENCE AND POLICY STUDIES

THE PERCEPTION OF INBOUND TOURIST TOWARDS THE CLEANLINESS OF TUNKU ABOUL RAHMAN PARK SABAH

FENNIE BTE PETRUS
2011137837
MOHD ASJAD BIN LAMI
2011402406

DECEMBER 2013

THE DECLARATION

Declaration

We/I hereby declare that the work contained in this research proposal is original and our own except those duly identified and recognized. If we are later found to have committed plagiarism or acts of academic dishonesty, action can be taken in accordance with UiTM's rules and academic regulations.

Signed.

FENNIE BTE PETRUS

MOHD ASJAD BIN LAMI

ABSTRACT

Tunku Abdul Rahman Parks is the one of the tourist attraction for the tourism activity near the Kota Kinabalu Sabah. However, in the recent year it been reported in the news paper that the islands are slowly and gradually are surrounded by the rubbishes from the littering activity. The Anti Litter Bug are already implemented however it does not a successful to curb the issues regarding this issues especially in the Tunku Abdul Rahman Parks which focusing in Pulau Manukan, Pulau Mamutik and Pulau Sapi. From the previous study that had been done regarding the littering issues and Anti Litter Bug Campaign, some of the factors that contributes to the ineffectiveness is the lack of enforcement even tough the law and policy are already been implemented. The study examines the enforcement that will contribute to the perception of inbound tourist towards the cleanliness of Tunku Abdul Rahman Parks. A set of 100 questionnaires area distributed at the three islands selected and at the Jesselton Point Jetty. In the questionnaires, the respondents are asked about their profiles, the cleanliness at the islands also the enforcement by the government and authorized entity in Tunku Abdul Rahman Parks. The results based on the data analysis shows that the factors that mention above did affected the perception of inbound tourist towards the cleanliness at the Tunku Abdul Rahman Parks. With, low of enforcement by the government and the authorized entity in Tunku Abdul Rahman Parks.

CONTENTS PAGE FOR RESEARCH REPORT

Clearance for Submission of the Research Proposal by the Supervisor

The Declaration	
Acknowledgement	
The Abstract	
List of Contents	
List of Table	
List of Figures	
Chapter 1: Introduction	
1.1 INTRODUCTION	1
1.2 Problem Statement	3
1.3 Objectives	4
1.4 Scope of study	4
1.4.1 Area of study	4
1.4.2 Respondent of research	4
1.4.3 Duration of research	4
1.5 Definition of term and concepts	5
1.5.1 Perception	5
1.5.2 Clean and cleanliness	5
1.5.3 Enforcement	5
Chapter 2: Literature Review	
2.1 Literature Review	6
2.1.1 Cleanliness	6

LIST OF TABLE

Table 4.1: Profile of the Respondent	22
Table 4.2: The Responses on the Roles of the Administrator	24
Table 4.3: The Enforcement in Tunku Abdul Rahman Parks	26
Table 4.4: The Perception Score Level and Mean	27
Table 4.5: Correlation Matrix of the Levels of Adjustment Towards	
Change with other Variables	28
Table 4.6: Cross-Tabulation of the Perception Level and Nationality	29