

**THE PERCEPTIONS OF INTEGRITY OF THREE  
PUBLIC AGENCY IN KUALA TERENGGANU**



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**AUGUST 2010**

## PENGHARGAAN

Setinggi-tinggi penghargaan dan ribuan terima kasih diucapkan kepada semua pihak yang terlibat secara langsung atau tidak langsung bagi membolehkan penyelidikan ini disiapkan dengan sempurna.

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## ABSTRACT

*Malaysia in its effort to become a fully developed nation by 2020 has undertaken a monumental task in instilling noble values into its society including its civil sector. The integrity of the civil servants needs to be greatly improved in order to turn this vision into a reality. This project attempted to examine the level of awareness, knowledge and understanding on noble values particularly integrity among selected civil servants in selected State Government agencies in Terengganu, Malaysia. The respondents were selected based on a purposive sampling technique. The research used a quantitative approach where self-administered structured questions were distributed. Descriptive and inference analysis were carried out to meet the research objectives outlined. The research findings showed that there were civil servants groups who were unclear and uncertain about the meaning of integrity in public sector. Those with shorter length of services were less knowledgeable on the rule and procedure which led to them being unsure about integrity. Length of service was found to be inversely related to the perception on the knowledge of integrity, corruption and quality of service delivery. Since this research was confined only on civil servants of selected State agencies in Terengganu, future studies may use this research as a point of reference for larger sample size study on the same topic.*

**Keywords: Integrity, Civil Servants, Perception, Corruption, Public Service**

# TABLE OF CONTENT

CONTENT	PAGE
TABLE LIST	vii
FIGURE LIST	viii
ABSTRACT	1
<b>Chapter 1</b>	
1.0 Introduction	2
1.1 Integrity	3
1.2 Background of the integrity perception	3
1.3 An overview of the perception on integrity of the corruption	9
1.4 Research rationale	10
1.5 Objectives of the study	16
1.6 Research framework	19
1.7 Significance of study	25
1.8 Scope of study	26
1.9 Definition of important terms and concepts	26
<b>Chapter 2</b>	
2.0 Literature review	32
2.1 Need for power	33
2.2 Rule of law	39
2.3 Lewin's Change Model	47
2.4 Institutional confidence	50
2.5 Organizational role	56
2.6 Micro-level Model of Trust	61
<b>Chapter 3</b>	
3.0 Methodology	63
3.1 Participants and sampling	63
3.2 Instrumentation	64
3.3 Procedures	65
3.4 Validity and reliability	66
3.5 Summary	66
<b>Chapter 4</b>	
4.0 Result & discussion	67
<b>Chapter 5</b>	
5.0 Conclusion & recommendation	84
<b>Bibliography</b>	86

## TABLE LIST

Table 1 : Misuse of power in the Ministerial Departments of Malaysia (Laporan Buletin Tahunan BPR, 2005)	page 13
Table 2 : Misconduct of Public Servants (Laporan Buletin Tahunan BPR, 2005)	page 14
Table 3 : Failure of Law Enforcement (Laporan Buletin Tahunan BPR, 2005)	page 15
Table 4 : Malaysian views on how often the corruption occurs in their life (Utusan Malaysia, 11 July 2006)	page 16
Table 5 : Numbers of Cases Civil Servants Involved in Corruption 2004-2006.	page 35
Table 6 : Public Integrity Index Categories and Subcategories.	page 46
Table 7 : Backgrounds of Respondents.	page 67
Table 8 : Mean, Mode and Standard Deviation for the 1 <sup>st</sup> Scenario.	page 71
Table 9 : Level enforcement combating corruption is efficient.	page 72
Table 10 : Mass Media play role of awareness in combating corruption	page 73
Table 11 : Clarity of laws against corruption	page 74
Table 12 : The pertaining law enough	page 74
Table 13 : The pertaining law is efficiency	page 74
Table 14 : Level corruption low in our country	page 75
Table 15 : Level corruption in public sector is low	page 76
Table 16 : The level corruption in politics is low	page 76
Table 17 : The safety of witness	page 76
Table 18 : One way Anova Analyses Mean between Gender and Knowledge Perception on Integrity	page 82
Table 19 : Independent T-Test Analyses between gender and Perception on Integrity	page 82
Table 20 : Descriptive statistic	page 83
Table 21 : One way Anova : Perception between knowledge on integrity by level of education and age	page 84