

# FBM INSIGHTS

UNIVERSITI TEKNOLOGI MARA CAWANGAN KEDAH

Volume 3 2021 e-ISSN 2716-599X





# **TABLE OF CONTENTS**

Edito	rial Board	iii
Recto	or's Message	iv
From	The Desk Of The Head Of Faculty	vi
1.	JAWHAR AND WAQF DEVELOPMENT IN MALAYSIA Dahlia Ibrahim, Zuraidah Mohamed Isa & Norhidayah Ali	1
2	INTRODUCTION TO MICROCREDIT INDUSTRY IN MALAYSIA Zuraidah Mohamed Isa, Dahlia Ibrahim, & Norhidayah Ali	3
3	UNDERSTANDING WOMEN'S EMPOWERMENT Nurul Hayani Abd Rahman & Zuraidah Mohamed Isa	5
4	GRIT AND SUCCESS. A BRIEF OUTLOOK Azfahanee Zakaria & Syed Mohammed Alhady	7
5	AN OVERVIEW OF FOOD DELIVERY BUSINESS Azyyati Anuar, Zainuddin Mohd Piah & Siti Noor Syalwani Mustapa	10
6	FOOD DELIVERY BUSINESS: A NEW TREND IN 2020 Siti Noor Syalwani Mustapa, Azyyati Anuar & Zainuddin Mohd Piah	13
7	EMOTIONAL INTELLIGENCE AND WOMEN ENTREPRENEURS Shazwani Mohd Salleh, Berlian Nur Morat & Sitti Aminah Baharuddin	16
8	USAGE OF ANIMATIONS AS ADVERTISING TOOLS Baderisang Mohamed & Malawanis Mohd Noor Kamal	20
9	THE INFLUENCE OF SERVICESCAPE UPON RETAILERS ON CUSTOMER VALUE IN MALAYSIA  Baderisang Mohamed & Aliaa Adriana MohdDamanhuri	23
10	ONLINE CUSTOMER REVIEWS AS A POWERFUL MARKETING TOOL Baderisang Mohamed & Nor Fitrah Anaik Ali	27
11	IMPACT OF COVID-19 ON AIRLINES INDUSTRY Baderisang Mohamed & Maryam Nabila Muhammad	31
12	DIGITAL MARKETING IN ONLINE SHOPPING Baderisang Mohamed & Aimy Zatul Akhmar Muhamad Nor Azeri	34
13	STRATEGIC MANAGEMENT ON MANUFACTURING INDUSTRIES IN MALAYSIA Baderisang Mohamed & Nurul Nisa Mat Jamail	37
14	DIVERSIFICATION AS AN EFFECTIVE BUSINESS STRATEGY Baderisang Mohamed & Siti Nurhidayu Sharin	41
15	PEST FORCES ON AGRICULTURE SECTOR Baderisang Mohamed & Nurul Najiha Azhar	44

16	MISSION AND VISION IN INDUSTRY DEVELOPMENT Baderisang Mohamed & Nurul Amira Ahmad Murad	47
17	DO WE RECOGNISE THE HALAL LOGO? Sitti Aminah Baharuddin, Shazwani Mohd Salleh & Berlian Nur Morat	51
18	VOLUNTARY PARTICIPATION IN RESIDENTS ASSOCIATION: A PROPOSED STUDY AT A MATURED TOWNSHIP Mahadzir Ismail, Junaida Ismail, Etty Harniza Harun & Muna Abdul Jalil	62
19	ECONOMIC WELL-BEING AND QUALITY OF LIFE IN THE ERA OF COVID- 19 PANDEMIC: A PRELIMINARY REVIEW Mahadzir Ismail, Jamilah Laidin & Siti Qurratuaini Mahadzir	66
20	THE DIGITAL ERA: WILL YOU TRUST ME?  Norhidayah Ali, Zuraidah Mohamed Isa & Dahlia Ibrahim	70
21	WORKPLACE HAPPINESS MATTERS Rosliza Md Zani & Shuhaimi Samanol	72
22	POWER DISTANCE AND EMPLOYEE SILENCE: A REVIEW IN THE SUPERIOR SUBORDINATES RELATIONSHIP Etty Harniza Harun, Hasni Abdul Rahim, Musdina Mohamad Salleh & Junaida Ismail	75
23	COVID-19 AND JOB STRESS Rosliza Md Zani & Shuhaimi Samanol	79
24	PARADIGM SHIFT: ONLINE DISTANCE LEARNING (ODL) Norhidayah Ali & Azni Syafena Andin Salamat	81
25	BUSINESS FAILURES AND PROBLEMS IN MALAYSIA Law Kuan Kheng & Wan Irham Ishak	83
26	WOMAN IN AVIATION, REALLY? Yong Azrina Ali Akbar, Syahirah Atikah Mohd Sabri & Siti Liyana Yusrizan	89
27	ORGANIZATIONAL LEARNING AND ORGANIZATIONAL EFFECTIVENESS: A BRIEF INSIGHT Azfahanee Zakaria & Syed Mohammed Alhady	92
28	UNTOLD HEALTH ISSUE: COMPUTER VISION SYNDROME Mohd Fazil Jamaludin, Mohd Shafiz Saharan & Khairul Azfar Adzahar	94
29	COMPARATIVE STUDY ON FINANCING LIMIT, MARGIN OF FINANCING AND SAFEKEEPING FEES AMONG AR RAHNU OPERATORS Mohd Shafiz Saharan, Mohd Fazil Jamaludin, Khairul Azfar Adzahar & Norwahida Wagiran	96
30	A COMPARISON OF TRADITIONAL VERSUS ELECTRONIC WORD OF MUTH AS MARKETING TOOLS Ramli Saad & Rosliza Md Zani	100
31	THE ROLES OF SOCIAL MEDIA AS A PLATFORM FOR CUSTOMER ENGAGEMENT  Ramli Saad & Wan Shahrul Aziah Wan Mahamad	103

## PEST FORCES ON AGRICULTURE SECTOR

Baderisang Mohamed baderi038@uitm.edu.my Faculty of Business and Management, Universiti Teknologi MARA Cawangan Kedah

Nurul Najiha Binti Azhar Faculty of Business and Management, Universiti Teknologi MARA Cawangan Kedah

#### INTRODUCTION

Agriculture sector is one of the most important sectors in Malaysia and contributes greatly to the Gross Domestic Product (GDP) of the country. According to the Department of Statistics Malaysia, the agriculture sector contributes 7.3% which is RM 99.5 billion to the GDP in 2018. The key contributor to the GDP of the agriculture industry in 2018 is oil palm which is about at 37.9%, followed by livestock at 14.9%, fishing at 12.5%, forestry and logging at 6.9% and rubber at 2.8% (Department of Statistics Malaysia, 2020).

Malaysia becomes the highest producer of palm oil and rubber in the world after Indonesia. Agriculture industry has given and provided many job opportunities to both local and foreign workers. Farmers and smallholders, most of who come from low-income household category or B40 enter the agriculture sector to generate income and to raise their livelihood. The government has played its role to increase production to the point of increasing exports, hence, economic growth and agricultural production increased and was able to increase farmers' income indirectly. There are a number of external factors that will impact the agriculture sector which start from political forces, economic forces, social forces, and technology forces or PEST

### THE EXTERNAL FORCES

The external environment as a power outside the company that has direct influence and importance to the company, such as governments, trade unions, creditors, trade associations, shareholders, special interest groups, and the communities surrounding the company (Wheelen and Hunger, 2001). Furthermore, the results of the research conducted by Alkali and Isa (2012) indicated that external environmental factors of access to government support have a positive and significant influence on company performance.

In accordance with the research results of Bouazza et al. (2015), some factors, including unhealthy competition of the informal sectors; complicated procedures and bureaucracy; burdensome laws, policies and regulation; inefficient tax systems; lack of access to external financing; and low human resource capacity are the main external environmental factors, consisting of political, economic, socio-cultural factors and technological, or PEST, have a positive and significant effect on organizational performance

#### **ELEMENTS OF PEST**

#### Political Factor.

According to Archer, Dawson, Kreuter, Hendrickson and Halloran (2008), political factors interact with agricultural systems both directly and indirectly. Indirect political considerations typically flow through markets through mechanisms such as subsidies for agricultural production, for instance, government subsidies also impact the agricultural sector which is when the government provides

subsidies to producers, thus, the producers can improve and increase their production with quality of products and increase efforts in the growth of the agricultural industry. Federal government offers agriculture subsidies for producers or farmers to reduce their output and input cost and to ease the pressure or the burden on the farmers. For example, the government provides fertilizer subsidies targeted for farmers and diesel subsidy for fishermen.

#### **Economic Factor.**

The commodity price is one of the economic factors that influence the agriculture industry. Commodity price is basically determined by demand and supply commodities to the market. If the demand and supply for agricultural commodities are high, thus, the price of commodities will increase. The demand and supply of commodities is influenced by numerous factors such as inflation, exchange rate, oil prices and economy output. Changes in commodity price will increase national income and will increase producers' income indirectly. In order to ensure that agricultural products are in high demand from within and outside the world, global and national macroeconomic and agricultural conditions must be stably maintained.

#### Socio-Economic Factor.

Literacy level is one of the variables or forces in the markets that can have an effect on agricultural production. When the agriculture society is literate, the production of the agriculture product is of better quality. This is due to when the population of farming is literate and has more knowledge about the farming skill; as a result, the level of agriculture production is higher and better compared to the illiterate farming population. Illiterate farming society knows how to adapt and use the latest technology and do market research to gain the best quality of product compared to illiterate farming society that uses traditional methods to produce products.

Knowledge is also important as not all places are suitable for agricultural activities. For instance, planting rubber trees requires deep loamy moist and alluvial soils that have free drainage, not salty, not sour or constantly flooded type while planting oil palm requires peat soil type. Planting paddy fields or rice fields also required alluvial soil. Other agricultural activities such as livestock farming and fishing are very suitable to the hot and humid weather in Malaysia and cannot be carried out in cold areas.

Demographic factors also include under socio-economic market forces where it can influence and also give challenges to agricultural industry. "As society changes with time, influences on agricultural systems also change. Many of these changes can be tied to demographic trends" (Archer, Dawson, Kreuter, Hendrickson & Halloran, 2008). Population growth in a country gives a big impact to the agricultural sector, where the production of the food must be increased as the population continues to grow. It will give pressure to the producers in the agriculture sector to produce more products as the demand of the food increases.

#### Technology.

In the era of globalization today, technological advancement in the agriculture industry is the main component of ensuring that the agriculture sector continues to develop. As we can see today, the agriculture sector in Malaysia, whether in terms of fisheries, livestock, logging or forestry, all these activities started to apply advanced technology to produce their products. First and foremost, the farmers should have knowledge in using advanced technology and should have knowledge in ICT skills as stated by Abdullah and Samah (2013), "one of the best ways to further develop agriculture as the third engine growth is by mastering ICT skills and knowledge." Only then can they master the use of advanced technology in terms of farm mechanisation which can increase the quantity in the production and saves time and increase the quality of the products.

### **CONCLUSION**

It can be seen that the PEST factors will contributes big effects and impacts to agriculture industry in terms of political forces, economic forces, socio-economic, and technology. As agriculture is one of the main industry that contribute more revenues to Malaysia, the government should focus more in this industry in order to expand it faster and prosper on the global arena and the need to expand in line with other sectors available in Malaysia.

#### **REFERENCES**

- Abdullah, F. A., & Samah, B. A. (2013). Factors impinging farmers' use of agriculture technology. *Asian Social Science*, 9 (3), 120.
- Alkali, M. and Isa, A.H.M. (2012). Assessing the Influence of External Environmental Factors, on the Performance of Small Business Manufacturing enterprises in Bauchi state, Nigeria. *Interdisciplinary Journal of Contemporary Research in Business*, 4 (7), 621-628.
- Archer, D. W., Dawson, J., Kreuter, U. P., Hendrickson, M., & Halloran, J. M. (2008). Social and political influences on agricultural systems. *Renewable Agriculture and Food Systems*, 23 (4), 272-284.
- Bouazza, A.B., Ardjouman, D., Abada, O. (2015). Establishing the Factors Affecting the Growth of Small and Medium-sized Enterprises in Algeria. *American International Journal*, 4 (2).
- Department of Statistics Malaysia Official (2020). Department of Statistics Malaysia explains the selected Agricultural indicators. Retrieved from https://www.dosm.gov.my/v1/index.php?r=column/ctwoByCat&parent\_id=45&menu\_id=Z 0VTZGU1UHBUT1VJMFlpaXRRR0xpdz09#:~:text=Selected%20Agricultural%20Indicato rs%2C%20Malaysia%2C%202019,Product%20(GDP)%20in%202018.
- Karim, A.H.M. Zehadul. (2013). Impact of a Growing Population in Agricultural Resource Management: Exploring the Global Situation with a Micro-level Example. *Asian Social Science*. 9. 14-22.
- Nigatu, G., Badau, F., Seeley, R., & Hansen, J. (2020). Factors Contributing to Changes in Agricultural Commodity Prices and Trade for the United States and the World (No. 1477-2020-055).
- Plantation International (2020). The plantation international explains the plantation products. Retrieved from https://www.plantationsinternational.com/palm-oil
- Yunus Rahimi. (2019, August 16). Malaysia eyes agricultural modernisation to revive the sector. *The Malaysian Reserve*. Retrieved from https://themalaysianreserve.com/2019/08/19/malaysia-eyes-agricultural-modernisation-to-revive-the-sector/
- Wheelen, T. L. & Hunger, J D. (2001). Strategic Management and Business Policy (10th Ed). New Jersey: Prentice-Hall International.