

TITLE: SOCIAL MEDIA PORTFOLIO

PRINCIPLES OF ENTREPRENEURSHIP (ENT530)

FACULTY & PROGRAMME : INFORMATION MANAGEMENT & RECORD

MANAGEMENT

SEMESTER : SEMESTER 3

NAME : NURUL FATIN BT M0HD NAWAWE

GROUP : IM2463ST2

LECTURER : MADAM ZARITH DELAILA BT ABD AZIZ

ACKNOWLEDGEMENT

I feel grateful for receiving a lot of guidance from who are very experienced and knowledgeable in this field for the completion of this assignment which is Social Media Portfolio . Here, I want to thank to my lecturer, Madam Zarith Delaila Bt Abd Aziz who was educate and guided me in course Principles of Entrepreneurships (ENT 530). In addition, I also thank to a certain parties was involved directly or indirectly in helping to completing this task. Not to be forgotten, thanked to our classmates who also gave a big of encouragement and constructive comment to me in completing this individual task. Finally, a special thanks to my beloved parents and also my family members who always supporting me and gave an encouragement in performing this portfolio.

EXECUTIVE SUMMARY

Crunchy Cookies selling a cookies as the primary products. Our Crunchy Cookies target group of our customers certainly a cookie lovers. We also provide a various types of cookies for our customers. Additionally, our business has offers an affordable cookie to our customers especially to all of cookie lovers. In addition, our business also provide a various types of cookie which is believed and delicious with affordable price. Moreover, our Crunchy Cookies also take and accept any booking of cookie in a large quantity. Normally, our business get order a cookies as a door gift to guest.

Furthermore, our strengths of business is a strong product that supported by a best quality, healthy and also a affordable price. So here, our cookies lovers will be more attract to our product because convince. However, our business also facing with a competitors such as homemade cookie yet, it's a normal thing in business and we consider it's a healthy competition to improving our business to be more better. Additionally, our business have a platform of social media which is Facebook Page that able to increase an awareness and attract our new customers especially cookie lovers to find out our products. Moreover, from our Facebook page they will get a new updated related to our cookies.

TABLE OF CONTENT

PAGE

TITLE PAGE	i
ANKNOWLEDGEMENT	ii
EXECUTIVE SUMMARY	iii
TABLE OF CONTENT	iv

Bil	Content	Pages
1.0	Go Ecommerce	1
2.0	 Introduction of business Name and address of business Organizational chart Mission / vision Decriptions of products / services Price list 	2-3
3.0	 Facebook (FB) Creating Facebook (FB) page Customing URL Facebook (FB) page Facebook (FB) post – Teaser Facebook (FB) post – Copywriting (Hard sell) Facebook (FB) post – Copywriting (Soft sell) Frequency of posting Graphic 	3-24
4.0	Conclusion	25

2.0 INTRODUCTION OF BUSINESS

i. Name and address of business

Name: Crunchycookies.co

Address: No 4 Kawasan Perindustrian Kuala Ketil, Kedah Darul Aman

ii. Organizational Chart



iii. Mission/vision

✓ Mission

To provide the best cookies by a perfect home made styles cookies

✓ Vision

To convey the flavour of our cookies for cookie lovers

iv. Description of CrunchyCookies.co

Crunchycookies.co has a variety of cookies. The cookies also has an exclusive flavour such as Origanal Butter Chocochips, Dark Chocolate chips, Oat cookies and Florentine Cookies. Additionally, CrunchyCookies.co offers cookies at an affordable price.