



UNIVERSITY TEKNOLOGI MARA

**TO STUDY THE EFFECTIVENESS OF OUTSOURCE HUMAN
SKILL AT NATIONAL INSTITUTE OCCUPATIONAL SAFETY
AND HEALTH, BANGI, SELANGOR.**

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DECEMBER 2018

DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION

WITH (HONOURS) MARKETING

FACULTY OF BUSINESS MANAGEMENT

UNIVERSITI TEKNOLOGI MARA

"DECLARATION OF ORIGINAL WORK"

I, Nurul Ain Fathiah Bt Hamzah, (I/C Number: 950219-11-5216)

Hereby, declare that:

- ✓ This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- ✓ This project-paper is the result of my independent work and investigation, except where otherwise stated.
- ✓ All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: 

Date: 26 December

LETTER OF TRANSMITTAL

26 December 2018

Mardziyana Mohamad Malom
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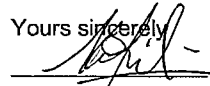
Dear Madam,

SUBMISSION OF PROJECT PAPER

Attached is the research report title "To study the effectiveness factor of outsource human skill at National Institute Occupational Safety and Health, Bangi" to fulfil the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you.

Yours sincerely,



Nurul Ain Fathiah Bt Hamzah

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ABSTRACT

Purpose of this study is to determine the effectiveness factor of outsource human skill at National Institute Occupational Safety and Health, Bangi. In leading a rapid growth in the industries, many companies trying to operate efficiently while achieve their goals. But in order to meet the objectives, they are facing with lack of a resources such as human skill. So, to overcome this problem, they need to outsource human skill to fulfil the company requirement in order to make the company operation going smoothly. There are few factors will impact to the company effectiveness when they outsource human skill at National Institute Occupational Safety and Health, Bangi, which are organization capabilities, interaction process, relationship intensity and company performance. These elements are important to measure the company condition in the future. Reason for doing this research to know how effective facing by the company when they are continuously outsource the human skill in a long period. This survey was conducted by collect primary data which is researcher do a survey by questionnaire for a staff and client at the National Institute Occupational Safety and Health (NIOSH), Bangi. 100 respondents are involved to answer the questionnaire. The data was analyzing by using SPSS. Findings suggested that that relationship intensity and company performance have positive relationship with the effectiveness of outsource human skill at National Institute Occupational Safety and Health, Bangi.

Keyword: Safety, Health, outsource, human skill.