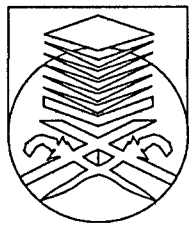

DEPARTMENT OF BUILDING SURVEYING
FACULTY OF ARCHITECTURE, PLANNING AND SURVEYING
UNIVERSITI TEKNOLOGI MARA

FACILITY AND MAINTENANCE MANAGEMENT OF SUSTAINABLE BUILDING

This academic project is submitted in partial fulfillment of the requirement for the Bachelor Of Building Surveying (Hons.)

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APRIL 2010

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"I hereby declare that this academic project is the result of my own research except for the quotation and summary which have been acknowledged"

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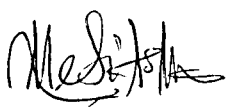
SIGNATURE : 

DATE : 24 APRIL 2010

ACKNOWLEDMENT

First of all, I would like to thank Allah SWT for allowing me accomplishes this project work. In preparing this project report, I was in contact with many people, researchers, and academicians. They have contributed towards my understanding and thoughts. In particular, I would like to express highly appreciation to my supervisor, Pn. Rohimah Khoiriyah Bt. Mohd Arifin Harahap who gives me support and guidance during my study, for his invaluable assistance, guidance, and understanding throughout my dissertation.

I am especially thankful to my parents, mainly to my mum, Nor Hayati Bt Adnan for her understanding and supporting throughout my dissertation. I am very grateful to the Pusat Tenaga Malaysia, Facility & Energy Management, Kementerian Tenaga, Teknologi Hijau & Air, Administration & Energy Management, Menara Mesiniaga, Building Management, my fellows, and all the respondents that have supported and helped me in responding to the questionnaires.

Last but not least, my sincere thanks go to the Faculty of Architecture, Planning & Surveying for giving me the opportunity to pursue the Bachelor(Hons) Building Surveying.

ABSTRACT

The proposed of this study are to determine the effectiveness of Facility management and Maintenance at Sustainable Building such as Pusat Tenaga Malaysia, Kementerian Tenaga, Teknologi Hijau & Air and Menara Mesiniaga from green elements aspect and to be related to level of respondents/consumers satisfaction beside to pursue their achievement on Energy Efficiency and etc. The objective of study are been divided into 3, first is to identify Facility Management and Maintenance pattern of Sustainable Building. The second is to examine on problem in facility Management and Maintenance of Sustainable Building. Lastly is to identify the level of users satisfaction in Sustainable Building. In the chapter Literature Review, writer has a listing a few approach that be related to Facility Management, Maintenance Management and Sustainable Building. All data that been collected by making a interview, observation and questionnaire. According to questionnaire that been distributed in randomly, all data are collected from various background. The whole result of study are obtained by using an output program of Microsoft Excel 2007. Finding shows that, the aspect of FM & MM is a same course from giving a satisfaction on their consumers while them enjoying/using the facilities that been provided in those building.

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