

## PRINCIPLES OF ENTREPRENEURSHIP (ENT530)

#### TITLE:

# SOCIAL MEDIA PORTFOLIO (FACEBOOK PAGE)

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**COURSE AND CODE: PROGRAMME ISLAMIC BANKING (BA249)** 

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**SUMBMISSION DATE:** 

10<sup>th</sup> DECEMBER 2020

#### Acknowledgement

First, praises and thanks to the God, the Almighty, for His showers of blessings throughout my assignment in order to complete it successfully. I would like to thank the supreme power the Almighty God who obviously the one has always guided me to work on the right path of life. Without his grace, this assignment could not become a reality.

This assignment is made possible through the help and support from my lecturer. I would like to express my special thank of gratitude to my Madam Nadiah Maisarah Binti Abdul Ghani, my lecturer of Principles of Entrepreneurship (ENT530) who gave me guidance and kind supervision in order to complete this assignment. The help and guideline by Madam Nadiah give me much pleasure this is because her dynamism, vision, sincerity and motivation have deeply inspired me. She has taught the methodology to carry out this assignment and to present the research work as clearly as possible. It was a great privilege and honour to work and study under her guidance.

In addition, a thank you to my family who spend their time for answer all my question. This give me an inspiration to improve my assignment. They help me a lot in the completion of this assignment.

Lastly, in preparation for my assignment, I would like to expand my deepest gratitude to my classmates who have directly and indirectly guided me in writing this assignment. Thanks to these people who have been always helping and encouraging me throughout the completion of this assignment. I have no valuable words to express my thank but my heart is still full of the favours received from every person.

#### **Executive Summary**

In this assignment, we are assigned to create Facebook page for online marketing campaign. We need to address the content of teaser post, copywriting of hard sell and soft sell in this portfolio. We also need to register in Go-Ecommerce system in order to get access to online module by MDEC.

Facebook is a social media that most people have an account regardless ethnicity, race, age and religious. The purpose of Facebook not only help people to keep connect, but it also helps people to grow their business. A Facebook Business Page is a free opportunity for businesses to increase brand awareness and generate sales on Facebook. Therefore, this is the best platform for us to learn and expand our business strategies with this assignment.

Firstly, we need to post a teaser before revealing our product. It is the first step in order to attract more customers to like our page. The purpose of teaser is to introduce new product or re-introduce existing product in the business. This is to create curiosity among our target customers. We need to post at least 7 teasers in the form of video and photo.

Next, we need to post soft sell with minimum 16 is post. Soft sell is an advertisement that uses more subtle, casual or friendly message or in other word is sell in quiet. The concept is to sell products or services not too noticeable by include title, introduction, storytelling and calling to action. By creating a storytelling, we can build our customer trust. Soft sell is very important to make our trust our credibility and our products.

Lastly, we need to post minimum 16 posts of hard sell. It is an aggressive strategy to get customers to buy our products or services. It is more direct and opposed to a soft sell. Hard sell is the time to reveal and force our customer to buy our products. We must use AIDCA hard sell technique where A stands for attention, I stands for interest, D stands for desire, C stands for conviction and A stands for action. The concept of hard sell is to make sure our target customer delivers our message.

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#### 2.0 Introduction of Business

#### 2.1 Name and Address of Business

Name of Business	Preloved Aida
Address of Business	No.24 Block N Rumah Pangsa Taman Keramat
	54200 KualaLumpur.
	(I sell my products online. Therefore, the address of business is at my home)

## 2.2 Organizational Chart



Figure 2.2 Owner of Preloved Aida

My business type is sole proprietorship where I am the owner. Figure 2.2. shows the picture of me which is the owner of Preloved Aida. I do all things by my self includes making sales, marketing and handle my business financial.