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CYBER SECURITY AWARENESS AMONG EMPLOYEES OF MSC CYBERPORT SDN BHD JOHOR

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BACHELOR BUSINESS ADMINISTRATION (HONS) MARKETING

FACULTY OF BUSINESS MANAGEMENT

UNIVERSITI TEKNOLOGI MARA CAWANGAN JOHOR

JUNE 2018

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MSC CYBERPORT SDN BHD JOHOR

NURUL HAZIRAH BINTI AZALI

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Submitted in Partial Fulfillment

of the Requirement for the

Bachelor of Business Administration (Hons) Marketing

FACULTY OF BUSINESS MANGEMENT

UNIVERSITI TEKNOLOGI MARA

JOHOR

JUNE 2018

DECLARATION OF ORIGINAL WORK

BACHELOR OF BUSINESS ADMINISTRATION

WITH (HONOURS) MARKETING

FACULTY OF BUSINESS MANAGEMENT

UNIVERSITI TEKNOLOGI MARA

"DECLARATION OF ORIGINAL WORK"

I, Nurul Hazirah binti Azali (I/C Number: 951129-01-5574)

Hereby, declare that:

- ✓ This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- ✓ This project-paper is the result of my independent work and investigation, except where otherwise stated.
- ✓ All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature:_____   Date: 28th June 2018

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LETTER OF TRANSMITTAL

28th June 2018

Mardziyana Mohamad Malom

Ketua Pusat Pengajian (Ijazah)

Fakulti Teknologi MARA,

85009 Segamat

JOHOR DARUL TAKZIM

Dear Madam,

SUBMISSION OF PROJECT PAPER

Attached is the research report title "Cyber Security Awareness among Employees of MSC Cyberport Sdn Bhd" to fulfil the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you.

Yours sincerely,

Nurul Hazirah binti Azali

2015229534

Bachelor of Business Administration (Hons) Marketing

ABSTRACT

Cyber security are be used as risk technologies to defend the user's assets, cyber environment and organization by collect the tools, policies, security concepts, security safeguards and also guidelines. The reason researcher does this study because this study has not been done in this company before. The purpose of this study is to explore cyber security awareness among MSC Cyberport Sdn Bhd employees. The problem statement for this study is this company deals with customers', tenants' and government data and information all the time, and that need to be protected. MSC Cyberport Sdn Bhd should provide cyber security awareness among their employees. This was observed during the internship period. The method for this study is qualitative study, where interview sessions were conducted among the employees of this company. The usage of qualitative is to understand the level of cyber security awareness and to explore the ways in order to create cyber security awareness among MSC Cyberport employees. The findings show that the employees have different level of cyber security awareness and have limited knowledge about cyber security. Thus, the company need to enhance their cyber security awareness as the position of the employees to protect data and information from cyber attacks or hacking victims that can give negative impression towards the company's reputation.