



UNIVERSITI
TEKNOLOGI
MARA

**Proceeding of the 1st Library and
Information Professional Seminar (2020)**

LibPro 2020

**LIBRARY AND INFORMATION PROFESSIONAL SEMINAR
"Innovative Information Management : Towards a
Reading Nation"**



eISBN 978-983-42183-1-7



9 789834 218317

**10 NOVEMBER 2020
SHAH ALAM**

**PERPUSTAKAAN TUN ABDUL RAZAK
Universiti Teknologi MARA, Malaysia**



Norhazlan Bin Nordin
Zalifah Binti Awang Zakaria, (PhD.)
Asmah Binti Sabtu
Mohd Ismail Bin Abidin
Nor Sabariah Binti Mansor
Syaakirah Binti Abd Khalid
Masnida Hanim Binti Che Mahmood
Nor Hafizah Binti Md Hanafiah
Md Haizar Bin Jamain
Eza Eliana Binti Abdul Wahid
Noor Azureen Binti Abd. Aziz
Wan Noor Sazidah Binti Wan Fauzi
Muhammad Asyraf Bin Mohd Hata
Nurul Nadiah Binti Harun

Innovative Information Management: Towards a Reading Nation

Proceeding of the 1st Library and Information Professional Seminar
(LIBPRO 2020) Shah Alam, Malaysia, 10 November 2020

Organized by
Perpustakaan Tun Abdul Razak
Universiti Teknologi MARA (UiTM)
Shah Alam, Selangor Darul Ehsan, Malaysia.

All Right Reserved © Perpustakaan Tun Abdul Razak

Suggested Cataloguing in Publication Data

Library and Information Professional Seminar (1st: 2020: Shah Alam Selangor, Malaysia)

Innovative Information Management: Towards a Reading Nation: Proceeding of the 1st Library and Information Professional Seminar, LIBPRO 2020, Shah Alam Selangor, Malaysia / Norhazlan Bin Nordin and 13 others; organized by the Perpustakaan Tun Abdul Razak, Universiti Teknologi MARA, Shah Alam, Selangor, Malaysia, 2020.

eISBN: 978-983-42183-1-7

1. Libraries and society - Congresses. 2. Library science – Malaysia - Congresses. 3. Information science - Malaysia - Congresses. I. Norhazlan Bin Nordin. II. Universiti Teknologi MARA. Perpustakaan Tun Abdul Razak.

Z716.4

TABLE OF CONTENTS

Keynote Speaker - Mrs. Iris Hsu

Title: A.I and Library: Level Up Research Support

Institutional Repository Access Policy in Public University Libraries in Central Java, Indonesia <i>MZ Eko Handoyo & Atin Istiarni</i>	1-12
Bibliometric Review of Malaysian Journal of Library and Information Science 1996-2019 <i>Muslim Ismail@Ahmad, Roslina Othman & Mohd Nasir Ismail</i>	13-19
State-Of-The-Art Bibliometric Review of Library Research 2018-2020 In Scopus Database <i>Muslim Ismail@Ahmad, Noor Rahmawati Alias, Rosmariyati Ab Rahman & Alina Hussin@Hussein</i>	20-26
Success Factor of Web Integrated Library System and Job Satisfaction in Academic Libraries <i>Mawar Noor Binti Abdullah</i>	27-40
Evaluation Of Utilization Of Digital Library Applications Universitas Muhammadiyah Sumatera Utara <i>Muhammad Arifin & Isva Affannura Khairi</i>	41-47
Customer Driven Approach In An Organizational Learning: A Case Information Agency <i>Shahidatul Akhmam Rambeli & Alwi Mohd Yunus</i>	48-58
IFLA WLIC 2018 Volunteers: Sharing Experience from Social Media Assistant Team <i>Nurul Diana Jasni, Mohd Ikhwan Ismail, Amirul Firdaus Zilah & Mohd Faizal Hamzah</i>	59-72
A Bright Future For The Library And Library Professional <i>Nur Afeqah Abdullah & Nur Syafiqah Hassan</i>	73-84
From Damansara To Gombak: Experience Of Dar Al-Hikmah Library Moving A Law Library <i>Irni Izwah Abu Bakar</i>	85-96
Declining Number of Books Borrowing at An Academic Library in Johor <i>Nur Azleen Binti Hasan, Mawar Noor Binti Abdullah & Noor Hasanah Binti Mohd Hanafi</i>	97

READ@USM: #readunium #jombacausm #usmmembaca #malaysiamembaca #dekadmembaca <i>Nor Azan Ibrahim et. Al</i>	98
Scavenger Hunt: Latihan Kemahiran Literasi Maklumat Dikalangan Pelajar Interim UiTM Johor Kampus Segamat <i>Ts. Dr. Syamsul Hendra Bin Mahmud, Mawar Noor Binti Abdullah & Siti Rozana Binti Mat Sanat</i>	99
IMU Central Digital Repository (CDR) <i>Norzilamazni Saniman & Zuhanariah Mohd Nordin</i>	100
The Challenges Of Establishing Digital Library Services In An Open Distance Learning (ODL) <i>Zubaydah Binti Zamri & Norazleen Binti Mohamad Noor</i>	101
An Innovative Library Programme To Promote Reading Culture <i>Hasniza Amno, Lizawati Muhammadan, Muhamad Amin Azmi, Mohamed Hafiz Mansor & Bakiah Shahrudin</i>	102
Request Book And Article System (RBAS): Tools, Techniques And Outcomes <i>Hasniza Amno, Rugayah Ali, Nur Hanida Abd Rahim, Zulkifli Zainol, Waheeda Mat Nashir, Nurul Huda Abd Jais & Hafiz M Zin</i>	103
Reading For All: A Story From Chow Kit <i>Nurfarawahidah Badruesham</i>	104
Committee Members	105-109
Author Index	110

Poster Presentation 5

THE CHALLENGES OF ESTABLISHING DIGITAL LIBRARY SERVICES IN AN OPEN DISTANCE LEARNING (ODL)

Zubaydah Binti Zamri

e-mail: zubaydahzamri@wou.edu.my

Wawasan Open University (WOU), Penang, Malaysia.

Norazleen Binti Mohamad Noor

University Science Malaysia (USM), Penang, Malaysia.

ABSTRACT:

The Digital Library services has play an important role in establish in an Open Distance Learning (ODL). Digital library has a large number of learning instructional data such as text, video and audio to adjust compatibility to the distance learners. The distance learners can accessible 24/7 to the information and with the same resources allowing to use simultaneously by a number of institution at one-time usage. The Digital Revolution has affected nearly every aspect of library and museum services, from the automation of internal recordkeeping systems to the digitization of physical collections, and from the acquisition of new “born-digital” works of art or library publications to the use of technology to present collections and engage audiences. Distance learners are connected and accessible anywhere as long as an internet connection is available by using the technological devices such tablet, smartphone or personal PC. The above analysis of a definition will be the basis of the next section. If we take as an example the definition: “A digital library is an online system that stores media assets, and provides services for retrieving and presenting this content to humans or other online systems” then, the “digital library” is called the definiendum; Online system is the genus; Stores media assets and provides services are the differentiae. This study provides useful information on Digital Library Services about the challenges and how to help the development of e-learning methods among the ODL learners. Methodology term that researcher using for gathering data analysis and forecast is using the survey technique. A qualitative method will also be conducted via observation and interviews through the participants who are among the ODL learners from the university selected.

Keywords: *Digital library, Open Distance Learning (ODL), ICTs, Digital Divide*

COMMITTEE MEMBERS

Patron	:	Ts. Noor Hidayat Bin Adnan Chief Librarian
Advisor	:	Mr. Jamalludin Bin Sulaiman Senior Deputy Chief Librarian
Chairperson	:	Mr. Norhazlan Bin Nordin Deputy Chief Librarian
Vice Chairperson	:	Mr. Mohd Alfarabie Bin Mohd Nasir Senior Librarian
Secretary	:	Miss Nordiana Binti Tukijo Senior Librarian
Treasurer	:	Mrs. Hanani Binti Rojikin Senior Librarian
Protocol Committee	:	Mrs. Hani Liza Binti Norfin (Head) Senior Deputy Chief Librarian Mrs. Norazlin Binti Mohd. Yusof Senior Librarian Mrs. Azniza Binti Hj. Mohamad Nor Archive Officer Mrs. Seri Ida Idayu Binti Sarffuddin Assistant Librarian Mrs. Nur Lian Binti Abd Halid Assistant Librarian Mrs. Zuraidah Binti Md Hassan Assistant Librarian

- Invitation Committee** : **Mrs. Aznur Umiza Binti Abu Kasim @ Abu Kassim (Head)**
Deputy Chief Librarian
- Mrs. Nor Azwani Binti Mohamad**
Senior Librarian
- Mrs. Adlina Binti Abdullah**
Senior Librarian
- Mr. Ahmad Nazri Bin Jaafar**
Senior Librarian
- Mr. Abdul Razak Bin Abdul Rahman**
Senior Librarian
- Mrs. Rizana Binti Mohd Radwan**
Senior Librarian
- Mrs. Noredayu Binti Rosli**
Senior Librarian
- Mrs. Murni Binti Othman**
Assistant Librarian
- Paperwork and Documentation Committee** : **Dr. Hjh. Zalifah Binti Awang Zakaria (Head)**
Deputy Chief Librarian
- Miss Syaakirah Binti Abd Khalid**
Senior Librarian
- Mrs. Masnida Hanim Binti Che Mahmood**
Senior Librarian
- Mrs. Asmah Binti Sabtu**
Senior Librarian
- Mrs. Nor Hafizah Binti Md Hanafiah**
Senior Librarian
- Mr. Md Haizar Bin Jamain**
Senior Conservation Assistant

- Event Management Committee** : **Mr. Ahmad Amiri Bin Mohamad (Head)**
Deputy Chief Librarian
- Mr. Bahroni Bin Moojee**
Senior Librarian
- Mrs. Jaz Norfazuna Binti Jaafar**
Senior Librarian
- Mrs. Siti Rohayu Binti Mohamad Yusof**
Senior Librarian
-
- ICT and Technical Committee** : **Mr. Mohd Izwan Bin Salim (Head)**
Senior Librarian
- Mr. Abdul Rahman Bin Kamarun**
Information Technology Assistant Officer
- Mr. Mohd Faizal Bin Sawardi Lukman**
Information Technology Assistant Officer
-
- Publicity and Promotion Committee** : **Mr. Mohd Alfarabie Bin Mohd Nasir (Head)**
Senior Librarian
- Mr. Haji Ahmad Faizar Bin Jaafar**
Senior Librarian
- Mr. Mohd Syazwan Bin Hamzah**
Assistant Librarian
- Mr. Mohd Azrry Bin Zakaria**
Assistant Librarian

- Publication Committee** : **Mr. Mohd Ismail Abidin (Head)**
Deputy Chief Librarian
- Miss Nor Sabariah Binti Mansor**
Librarian
- Mrs. Eza Eliana Binti Abdul Wahid**
Senior Librarian
- Mrs. Noor Azureen Binti Abd. Aziz**
Publishing Assistant
- Miss Wan Noor Sazidah Binti Wan Fauzi**
Assistant Librarian
- Mr. Muhammad Asyraf Bin Mohd Hata**
Archive Assistant
- Miss Nurul Nadiah Binti Harun**
Assistant Librarian
- Logistic and Transportation Committee** : **Mr. Muhammad Zaidie Bin Bardan (Head)**
Senior Librarian
- Mr. Mohamad 'Ammar Arsyad Bin Zainal Abidin**
Executive Officer
- Mr. Muhammad Firdaus Bin Mat Zainal**
Driver
- Accommodation and Food Committee** : **Mr. Ahamad Zuber Bin Mohamed (Head)**
Senior Deputy Chief Librarian
- Mr. Mohd Hazrul Mohd Hussin**
Senior Librarian

- Gift and Souvenirs Committee** : **Mrs. Siti Salwa Binti A. Rahman (Head)**
Senior Librarian
- Mrs. Wan Izzatul Fahrah Binti Wan Ishak**
Senior Information Technology Officer
- Mrs. Juliana Binti Hamdan**
Assistant Librarian
- Miss Noorbaizura Binti Mazlan**
Assistant Librarian
- Sponsorship Committee** : **Mrs. Azura Binti Mohamad Hashim (Head)**
Deputy Chief Librarian
- Mrs. Noor Hayati Abu Kassim**
Senior Librarian
- Mrs. Siti Aishah Binti Sadan**
Senior Librarian
- Mrs. Anis Fadilah Binti Zulkifli**
Assistant Librarian
- Mrs. Zayani Binti Zakaria**
Assistant Librarian
- Mr. Mohd Khairul Idzwan Bin Mohd Saad**
Senior Assistant Librarian
- Mrs. Rozita Binti Sharudin**
Assistant Librarian

Author Index

<i>Alina Hussin@Hussein</i>	20
<i>Alwi Mohd Yunus</i>	48
<i>Amirul Firdaus Zilah</i>	59
<i>Atin Istiarni</i>	1
<i>Bakiah Shaharuddin</i>	102
<i>Hafiz M Zin</i>	103
<i>Hasniza Amno</i>	102, 103
<i>Irni Izwah Abu Bakar</i>	85
<i>Isva Affannura Khairi</i>	41
<i>Lizawati Muhammadan</i>	103
<i>Mawar Noor Binti Abdullah</i>	27, 97, 99
<i>Mohamed Hafiz Mansor</i>	102
<i>Mohd Faizal Hamzah</i>	59
<i>Mohd Ikhwan Ismail</i>	59
<i>Mohd Nasir Ismail</i>	13
<i>Muhamad Amin Azmi</i>	102
<i>Muhammad Arifin</i>	41
<i>Muslim Ismail@Ahmad</i>	13, 20
<i>MZ Eko Handoyo</i>	1
<i>Noor Hasanah Binti Mohd Hanafi</i>	97
<i>Noor Rahmawati Alias</i>	20
<i>Nor Azan Ibrahim et. Al</i>	98
<i>Norazleen Binti Mohamad Noor</i>	101
<i>Norzilamazni Saniman</i>	100
<i>Nurfarawahidah Badruesham</i>	104
<i>Nur Afeqah Abdullah</i>	73
<i>Nur Azleen Binti Hasan</i>	97
<i>Nur Hanida Abd Rahim</i>	103
<i>Nur Syafiqah Hassan</i>	73
<i>Nurul Diana Jasni</i>	59
<i>Nurul Huda Abd Jais</i>	103
<i>Roslina Othman</i>	13
<i>Rugayah Ali</i>	103
<i>Shahidatul Akhmam Rambeli</i>	48
<i>Siti Rozana Binti Mat Sanat</i>	99
<i>Syamsul Hendra Bin Mahmud</i>	99
<i>Waheeda Mat Nashir</i>	103
<i>Zubaydah Binti Zamri</i>	101
<i>Zuhanariah Mohd Nordin</i>	100
<i>Zulkifli Zainol</i>	103

Perpustakaan Tun Abdul Razak
Universiti Teknologi MARA
40450 Shah Alam
Selangor Darul Ehsan

eISBN 978-983-42183-1-7



9 789834 218317