

PRINCIPLES OF ENTREPRENEURSHIP (ENT530)

SOCIAL MEDIA PORTFOLIO



PREPARED BY

NAME

: AESYAH IZYAN BINTI ALI

I/D : 2020844132

CLASS : BA2333A

FACULTY AND PROGRAMME : FACULTY OF BUSINESS AND MANAGEMENT

SEMESTER

PROJECT TITLE : SOCIAL MEDIA PORTFOLIO

:3

PREPARED FOR

MADAM NORFAZLINA GHAZALI

ACKNOWLEDGEMENT

First and foremost, I praise and thanks to Allah SWT, the Almighty, for His showers of blessings throughout my research by providing me the comfort and guidance to enable me to complete this assignment.

This journey would not have been possible without the support of my family, lecturer, mentors, and friends. To my family, thank you for helping me to pursue my dreams in all your endeavours and inspiring me.

Next, I would like to express my deep and sincere gratitude to my lecturer for this course, Madam Norfazlina binti Ghazali, my lecturer for Principles of Entrepreneurship, University of Technology MARA for giving me the opportunity to do research and providing valuable guidance throughout this research. Her dynamism, vision, sincerity, and motivation have deeply inspired and empowered me as a student. She has taught me the methodology to carry out the research and to present my findings as clearly and as thoroughly as possible.

Working and learning under her guidance was a great pleasure and honour. For what she has given me, I am extremely grateful. I would also like to thank her for her friendship, empathy, and great sense of humor throughout the semester. I am extending my heartfelt thanks to her for spending a tremendous amount of time treating me well and answering my questions, checking my work through consultation, and dealing with any confusion I have faced during this assignment.

EXECUTIVE SUMMARY

MuffyMuffy is indeed a modest business bakery currently stored in Kuala Terengganu. Muffins are available in a wide range of frostings, flavours, sizes, designs, decorations and toppings. The whole bakery does have a pleasant chairs area, enabling buyers to hold back by and spend time there. MuffyMuffy also contains a catering facility to implement massive orders for significant events, offering buyers with greater accessibility.

Even though MuffyMuffy starts up as a single tiny bakery, over period, the business will seek to widen. Once the bakery demonstrates to be a hit, further stores would then be launched in close areas. As the it's achievement of the total business grows, MuffyMuffy will eventually enlarge to a larger range of places. The browser of the MuffyMuffy will enable buyers to access all offered by the bakery along with offering buyers the incentive to display orders

As much like other bakeries, MuffyMuffy also has a large target group. People with all age ranges will experience tasty muffins and thus must be included in the target customer. Muffins are indeed a cheap item, muffins are available to almost everyone. Despite varying salaries, it brings the target market huge again. This bakery is capable of offering a wide range of product offerings, suitable services and a diverse target audience.

Product quality has been essential to the food market. For this thing, MuffyMuffy will maintain the quality of the product by using natural produce, selling just fresh muffins and concentrating on hygiene. Advancement is now the company's mission.

MuffyMuffy also offers good seasonal muffins with seasonal flavourings. Such ideas will really only be available for quite a limited time frame of period annually. Product value and advancement will also be a key priority for the bakery.

TABLE OF CONTENTS

| Acknowledgement | 1 |
|-------------------------------|-------|
| Executive summary | 2 |
| Table of contents | |
| Go-ECommerce Registration | 4 |
| 1. Introduction | 5-6 |
| 1.1. Introduction of Business | 5 |
| 1.2. Vision | 6 |
| 1.3. Mission | 6 |
| 1.4. Description of Product | 6 |
| 2. Facebook | 7-14 |
| 2.1.1. Teasers | 7-9 |
| 2.12. Copywriting-Hardsell | 9-11 |
| 2.1.3. Copywriting-Softsell | 11-14 |
| 3. Conclusion | 14 |

INTRODUCTION OF BUSINESS



- MuffyMuffy Bakery.
- 785, Tanah Lot, Atas Tol, 21070 Kuala Terengganu, Terengganu.
- Founder:



Aesyah Izyan binti Ali was the owner of Muffy Muffy. She has significant experience in the bakery sector and working in counter-management as well as baking. She earned a Bachelor's degree in Business and Management Entrepreneurship from the University of Technology Mara and is actively working towards the next degree in Patisserie Arts.

Business structure of MuffyMuffy:-

- 1. Chief (Founder)
- 2. Managing Director
- 3. Administrator
- 4. Sellers & Marketing Director
- 5. Accountants and Cashiers
- 6. Pastry Chefs Workers
- 7. Delivers person and Retailers
- 8. Customer Services Executives
- 9. Dishwashers and Cleaners