



**THE IMPACT OF WORKING ENVIRONMENT ON JOB  
SATISFACTION AMONG EMPLOYEES IN  
CHROMIUM RESOURCES SDN. BHD.**

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## LETTER OF TRANSMITTAL

28th JUNE 2018

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Dear Madam,

### SUBMISSION OF PROJECT PAPER

Attached is the research report title "The Impact of Working Environment on Job Satisfaction among Employees in Chromium Resources Sdn. Bhd." to fulfil the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you,

Yours sincerely,



Iffah Haziqah Binti Hussein

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**DECLARATION OF ORIGINAL WORK**



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I, Mffah Haziqah Binti Hussein (I/C Number: 980915-07-5528)

Hereby, declare that:

1. This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
2. This project paper is the result of my independent work and investigation, except where otherwise stated.
3. All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: \_\_\_\_\_

A handwritten signature in black ink, appearing to read 'Mffah Haziqah Binti Hussein', written over a horizontal line.

Date: 28/6/2018

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## **Abstract**

The purpose of this study is to explore the factor that affect job satisfaction among employees in Chromium Resources Sdn Bhd. The researcher want to find out what are the factor in working environment that can affect the employees' job satisfaction. This study is using a qualitative methodology. Data was collected through interview with the respondents. Two interview were conducted by the researcher. The respondents are the employees of Chromium Resources Sdn. Bhd. Judgemental sampling is used in this study. This is because the respondents are the one that are expert in organization. The result shows that factor in working environment does affect the job satisfaction among employees in Chromium Resources Sdn. Bhd. This study concludes that organization need to realize the importance of good working environment for their employees in order to maximize the level of job satisfaction for their employees. This study may be benefit to society by encouraging people to contribute more to their jobs and task and may also help in their personal growth and development. Therefore, it is important for an organization to know the factor that can affect their employees' job satisfaction and know how to keep motivate their employees to work harder in order to achieve the organization's goals and objectives. By having a happy employee will be a benefit to the organization as they can give more to the company.

**Keywords:** Working Environment, Job Satisfaction