

**A STUDY ON TRANSPORT SERVICES FOR
AIRLINE CREW AND THE COSTING PROCESS**

**A GRADUATION EXERCISE SUBMITTED TO THE
SCHOOL OF BUSINESS AND MANAGEMENT
IN PARTIAL FULFILLMENT FOR THE
ADVANCED DIPLOMA IN BUSINESS ADMINISTRATION
(TRANSPORT)**

**PREPARED BY
AHMAD ZUHAIRI BIN HJ. MOHD. AMIN
ADVANCED DIPLOMA IN BUSINESS ADMINISTRATION
(TRANSPORT)
SCHOOL OF BUSINESS AND MANAGEMENT
MARA INSTITUTE OF TECHNOLOGY
SHAH ALAM
SELANGOR DARUL EHSAN**

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ABSTRACT

Transportation is moving people or goods from the place of origin to another place where the value might be greater. It plays a crucial role in any organisation. As for an airline, transport is very important to bring the crew to and from the airport and other related tasks. As for this study, it will concentrate on the actual transport provision for both cabin and technical crew. This is due to the fact that any delay in bringing them to the airport will effect the aircraft departure time and even the whole related operation. It will look on the actual flow right from the beginning up untill the end, including managing the fleet of vehicles and pool of drivers.

Besides that, the study was conducted in order to identify the cost which involved in operating the services for costing process. Proper costing process will lead to better chance of survival compared to those who are not practising it in their operation. The process is also very important in determining transport charges. It will also look at the differences between the theory and the actual side in determining transport charges and what are the factors that influence the process. This in order to find out whether the business is going to be profitable or not, or at least operating at cost.

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CONFIDENTIALITY

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