



**UNIVERSITI TEKNOLOGI MARA JOHOR
INDUSTRIAL TRAINING PROJECT PAPER**

MKT672

**THE CHALLENGES IN USING ELECTRONIC
DOCUMENTATION MANAGEMENT SYSTEM AMONG
WORKERS IN GEORGE KENT (M) BERHAD**

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Dear Madam,

SUBMISSION OF PROJECT PAPER

Attached is the research report title "The Challenges in Using Electronic Documentation System among Workers in George Kent (M) Berhad." to fulfil the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you,

Yours sincerely,



Nurul Amalina Bt Nasarudin

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Bachelor of Business Administration (Hons) Marketing

DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION (HONS)
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“DECLARATION OF ORIGINAL WORK”

I, Nurul Amalina Bt Nasarudin (I/C Number: 960419-10-6110)

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1. This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
2. This project paper is the result of my independent work and investigation, except where otherwise stated.
3. All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____

A handwritten signature in black ink, appearing to be 'Nurul Amalina Bt Nasarudin', written over a horizontal line.

Date: 28 JUNE 2016

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ABSTRACT

The purpose of this study is to explore the challenges in using electronic documentation management system among workers in George Kent (M) Berhad. The researcher wants to find out what are the challenges in using electronic documentation management system among workers in George Kent (M) Berhad. This study is using a qualitative methodology. Data was collected through interview with the respondents. Four interview were conducted by the researcher. The respondents are the employees of George Kent (M) Berhad. Purposive sampling is used in this study. This is because the respondents are the one that are experience in organization. This study concludes that organization need to realize the importance to implement electronic documentation system in ways to enhance efficiency and reduce errors in their process.

Keywords: Electronic documentation management system, technology in documentation system