

# FACULTY OF INFORMATION MANAGEMENT MARA UNIVERSITY OF TECHNOLOGY (UITM) CAMPUS PUNCAK PERDANA, SELANGOR

### BACHELOR OF INFORMATION SCIENCE (HONS) RECORDS MANAGEMENT

# COURSE: PRINCIPLES OF ENTREPRENEUNSHIP (ENT530) INDIVIDUAL ASSIGNMENT: SOCIAL MEDIA PORTFOLIO



# **PREPARED BY:**

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# CLASS GROUP: IM2463ST4

#### **PREPARED FOR:**

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### SUBMIT: 29 JANUARY 2021

#### ANKNOWLEDGEMENT

Assalamualaikum Warahmatullahi Wabarakatuh. Alhamdulillah and thank you to Allah that I will finish the job of updating the social media portfolio. This assignment is intended to complete the Principles of Entrepreneurship syllabus with code ENT530.

My name is Nur Shahira bt Alam Shah (2019416504) I would like to record a thousand thanks to Mr Muhammad Hafizi bin Zamri, a lecturer for the ENT530 course, who offered a lot of support and encouragement during this case study. He also gave me a plenty of guidance and expertise to find all the details I needed to ensure my individual tasks could be accomplished within a defined timeframe.

I would also like to thank my parents, Mr Alam Shah bin Ali and Mrs Rai 'Shah bt Zekon, who offered so much moral support and motivating words when I was discouraged while completing this mission. In the form of finance, they have donated some funds to produce this assignment by buying data for Internet access.

Did not forget friends who are involved in the Principles of Entrepreneurship course, particularly in the IM2463ST4 class, who share the knowledge and tips to complete this assignment quickly and easily by finding online information.

There's no question that I have faced several tough obstacles to complete the task as I finish this task. This involves choosing the correct content for social media portfolio. But thanks to my parents, lecturers and friends' prayers, I have been able to handle it well and plan well.

#### **EXECUTIVE SUMMARY**

Kueh By Mom is a trademark of the Traditional Malay cakes sales businesses. We began this business with the goals of allowing the company to remain competitive in the local market. Our key goals are to provide services to produce Traditional Malay cakes in good quality at reasonable prices.

We've been working with one store for almost 10 years now which is a shop that was developed to sell different breakfast foods that also sell different Malay Traditional cakes often sold under this shop. But on 6 November 2020, Kueh's By Mom began marketing as a single Malay Traditional cake dealer. Based on our customers' knowledge and support, who know our goods in a breakfast shop they say that our business helps them get Malay Traditional cake making services for banquets and feasts. Furthermore, average of our loyal customers is also fond of the taste of our Malay Traditional cakes because our staff, who specialises in Malay cakes, traditionally produces these items.

We have a good response from customers because our company has been commercialised and marketed via social media such as Facebook, so they can find all our business updates and continue to order or buy directly in our restaurant for breakfast. The promotion of our sales revenues through the Facebook page will indirectly increase, which we are only currently targeting clients in the Klang Selangor region, particularly during the COVID-19 pandemic.

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## **1.0 INTRODUCTION**

# i. GO-ECOMMERCE REGISTRATION (PRINT SCREEN)

Personal Information					
Name	: Nur Shahira bt Alam Shah	Phone/Mobile Home Address	:	0132970258 Lot 854 Batu 3, Jalan	Ed
n Shah New Identity Card No.	970610107102			Kapar 41400 Klang,	
Email Address	: nurshahiraalam@gmai			Selangor	
	l.com	District		Klang	
City	: Klang	Postcode		41400	
State	: Selangor	Personal Instagram		null	
Personal Facebook		Race		Malay	
Gender	: Female	Special Need		No	
Marital Status	Single	Required			
Institution Information					Add I
					Addi
UiTM Puncak Perda	na - IM2463ST4				
Type of Institution	: IHL	Institution List	:	Universiti Teknologi	
State of Institution	: Selangor			MARA	
Address of Institution	: Universiti Teknologi MARA Kampus	Name of Institution	:	UiTM Puncak Perdana	
	Puncak Perdana, JIn	City	:	Puncak Perdana	
	Pulau Angsa AU10/A, 40150 Shah Alam, Selangor	Postcode	:	40150	
District of Institution	: Petaling				
Level of Study	: Bachelor Degree	Study Status		Full time	Edit Delete
	: IM2463ST4	Class Name	1	IM - FACULTY OF	
Course Name				INFORMATION	
Course Name Subject Name	: ENT530				
	: ENT530 : 10	Year Enrolling the	:	MANAGEMENT 2020	
Subject Name Month Enrolling the		subject	:	2020	
Subject Name Month Enrolling the Subject	: 10	subject Lecturer Name	:		
Subject Name Month Enrolling the Subject Internship Enrollment Month of Internship	: 10 : No	subject Lecturer Name Year Of Internship Enrollment	:	2020 muhammad hafizi	
Subject Name Month Enrolling the Subject Internship Enrollment Month of Internship Enrollment Expected Year To	: 10 : No :	subject Lecturer Name Year Of Internship	:	2020 muhammad hafizi	

# Figure 1: E-Commerce Registration

PERSONAL PROFILE	BUSINESS PROFILE				
	Company Name	Kueh By Mom	Company Registration No.		Edit
	Type Of Business	Sdn. Bhd	Business Role	Product Owner	
	Facebook Page	Kueh By Mom	Business Category/Business	Food & Beverages / Food &	
	Wechat for		Sub-Category	Beverages	
Nur Shahira bt Alam Shah	Business		Business Instagram Page		
Shan	Marketplace	Others	Business Website		
	Business Related to		Type Of Website		
	Your Study Field		Experience in International		
			Export		

Figure 2: E-Commerce Registration